

# NAMASTAAI

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**TRAVEL AGENTS ASSOCIATION OF INDIA**

SINCE 1951





## Calling All DMCs! Accelerate your business with TAAI DMC Connect

**Here's an excellent opportunity for DMCs - Tourism Boards/Authorities.  
Connect with our reputed Outbound Tour Operators of India.  
TAAI - The largest association of tour operators in India (Over 2000 and growing!)  
welcomes you to do business – promote your destination with our members.**

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- Widen your Client Base of Outbound Tour Operators in India
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- Our Member DMCs will be published on the 'Tourism Portal' of our website for ready connect with our large membership.
- Promote your brand widely – backed by the TAAI Certification
- TAAI can assist you with your 'relationship building' with our members.

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- Take home valuable benefits. Gain visibility in India.
- Special Discounts in our magazine NAMASTAAI to promote your product/services.
- Get 'Certified by TAAI' as our recognized DMC\*.

*\*Conditions Apply*

### **Welcome to TAAI**

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- The premier nodal association with 74 years of outstanding leadership.
- TAAI - The oldest and the largest in India.
- B2B with the top TAAI companies. Connect directly with decision makers.

**Join us today!  
Belong to the family  
which proudly declares:  
Deal with someone  
you can Trust!**

Share your details immediately to [membership@taai.in](mailto:membership@taai.in)  
We shall rush you the link to register your organization as our prestigious Overseas Member of TAAI (DMCs located in India can join us as our 'National Allied Members') to enjoy the same privileges.



Today's world is deeply interconnected. Nations, economies, businesses, markets, and people are all bound together by interdependence. This interconnectedness is not accidental. It is shaped by an ethos that increasingly guides the paths we choose and the progress we pursue.

The belief that **when we grow together, our progress lasts longer and reaches farther** is no longer merely idealistic. It is both. Desirable and Essential. Shared destinies naturally give rise to shared goals and shared success. Real progress is not defined by one side winning while the other loses. True advancement occurs when all gain, creating a higher level of excitement, trust, and sustainable success.

As companies operating within a large, dynamic, and evolving industry, our ability to achieve meaningful impact in isolation is limited. Far greater value emerges when we come together under the umbrella of an association, that successfully sustained over seven decades, where relationships are formed, strengthened, and purposefully harnessed. Such collective platforms offer tangible value through advanced learning, meaningful connections, shared knowledge, and enhanced opportunities for growth.

## Enhancing Engagement

## TAAI Gains Value When We Interdepend!



The evolving dynamics of today's industry, along with the approaches adopted by our principals and partners, offer valuable lessons for us to learn from and emulate.

At TAAI, the largest and one of the most acknowledged travel and tourism associations in India, our strength lies in our members and our shared vision, which can lead to higher levels of interdependence. When we collaborate more and move forward collectively, the rewards multiply for everyone.

To realize this potential, we must elevate our level of engagement, embracing openness to new relationships, committing to our collective progress, and maintaining a consistent, open-minded approach to learning and sharing. These approaches can make the tide truly favourable for our industry and our association.

As we converge into the **75th year of TAAI**, let us, as today's leaders and members, raise the bar of our achievements. Our contribution toward shared success and shared glory can become the defining edge of TAAI, one that fills us all with pride.

As rightly said, **True growth begins when success is shared, not achieved alone.**

Yes. *Interdependence today is not an option. It is a necessity.*

Best wishes and warm regards,

**Sunil Kumar R**

President

sunilindia@gmail.com

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## COVER STORY 68TH TAAI CONVENTION 2025, ABU DHABI

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### NEW MEMBERS



### ABOUT THE COVER

The 68th TAAI Convention in Abu Dhabi was the culmination of six weeks of focused planning and seamless collaboration. This cover brings together moments from the convention, leadership exchanges, and cultural showcases - capturing the scale, energy, and ambition that defined a landmark gathering for India's travel and tourism fraternity.

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## TAAI Office Bearers in Action



TTAAI's 68th Convention was a resounding success, bringing

together industry leaders for meaningful dialogue, fresh perspectives, and purposeful collaboration. It strengthened relationships across the industry and showcased emerging opportunities, reinforcing a shared commitment to innovation, excellence, and sustainable growth. Delegates departed inspired, energized, and aligned with a clear and confident vision.

This remarkable achievement is the record attendance, accomplished with just about six weeks of focused planning and execution. It was not merely about hosting an event, it was about delivering a Convention defined by professionalism, innovation, and attention to detail, seamlessly blended into every aspect of its organization.

The success of the 68th Convention clearly reflects the direction in which TAAI and its leadership remain steadfastly committed. Heartiest congratulations to the entire team for delivering a Convention of exceptional quality, timely, impactful, and truly reflective of what TAAI stands for at this important juncture.

Warm Regards,

**Bettiah Lokesh**  
Vice President



The 68th TAAI Convention in Abu Dhabi marked a defining moment for India's travel and

tourism community. Hosted in a destination synonymous with global connectivity, vision, and growth, the Convention reflected TAAI's progressive outlook and its commitment to strengthening international engagement and cross-border collaboration. Set against Abu Dhabi's dynamic landscape, the gathering encouraged insightful discussions, exchange of ideas, and forward-thinking conversations that motivated members to adapt, innovate, and contribute collectively to a stronger, more sustainable future for the industry.

The overall experience was elevated by the exceptional quality of meeting and accommodation venues, thoughtfully curated networking and hospitality engagements, and the strong business outcomes generated through impactful B2B interactions and knowledge-driven K-Sessions. The presence and participation of senior industry leaders further reinforced the stature of the Convention, enabling TAAI to set new standards of excellence in delivery and relevance.

My sincere appreciation goes to all Sponsors, Partners, and Delegates whose support, participation, and confidence made this Convention an outstanding success.

Best Wishes,

**Shreeram Patel**  
Hon. Secretary General



TAAI Conventions have consistently earned their place among the most anticipated and

impactful gatherings in India's travel and tourism calendar. The 68th Convention in Abu Dhabi not only lived up to this legacy but decisively set a new standard, with the participation of over 600 delegates.

The vibrant B2B marketplace, featuring over 40 suppliers, was a highlight and delivered strong engagement and business interactions. The Convention created meaningful opportunities for networking, knowledge enhancement through insightful speaker sessions, and immersive experiences that showcased Abu Dhabi.

The three evenings were thoughtfully curated and left a lasting impression. From the grand inaugural ceremony at the iconic Emirates Palace to the spectacular closing at SeaWorld Yas Island, the events reflected excellence in planning, scale, and experience.

This Convention has undoubtedly raised the bar. It challenged us to think bigger, innovate further, and elevate our benchmarks higher. I am pleased to share that our thought process and vision for the next edition are already underway.

Warm Regards,

**Paras Lakhia**  
Hon. Treasurer



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## We Deliver Experiences

At Royal Arabian, we design unforgettable travel and MICE experiences across the UAE and beyond. Combining 20+ years of expertise with deep local insight, we're your trusted DMC partner for seamless, authentic, and inspiring journeys.

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Yet Another Classy  
TAAI's Signature Event  
**The 68th  
TAAI Convention  
& Exhibition**

**Where Purpose, Prestige, and  
Participation Converge  
September 2025, Abu Dhabi**

The 68th TAAI Convention & Exhibition, held in Abu Dhabi in September 2025, once again reaffirmed TAAI's reputation for delivering conventions marked by purpose, prestige, partnerships, and meaningful participation.

Even months after the curtains came down, the 68th TAAI Convention & Exhibition in Abu Dhabi continues to resonate across the industry. What was initially conceived as a carefully curated, limited-scale convention soon exceeded expectations, as an unprecedented surge of delegate interest made participation both sought-after and highly competitive.

Set against the backdrop of the UAE capital, the convention brought together a strong cross-section of TAAI members and industry stakeholders, creating a vibrant platform for dialogue, collaboration, and business exchange.

Designed with clear intent and executed with elegance, the convention successfully blended

strategic deliberations with premium experiences. High levels of member engagement, insightful sessions, and curated networking opportunities ensured that participation went beyond mere attendance, fostering a shared vision, strengthening relationships, and promoting forward-looking conversations for the travel and tourism industry. About 620 Delegates joined together to celebrate networking.

From seamless airport arrivals and thoughtfully curated hospitality across the three days to a memorable closure at the Gala Dinner, every detail reflected meticulous planning and precision. Delegates were mesmerized by the grandeur of the inaugural ceremony at **Emirates Palace**, while the relevance and depth of the knowledge sessions at **Grand Hyatt** added strong intellectual value. A themed dinner at the **InterContinental Abu Dhabi**, followed by a spectacular gala evening at the SeaWorld Yas Island, Abu Dhabi, layered the Convention journey with elegance, engagement, and celebration.







An exclusive visit to the iconic BAPS Hindu Mandir in Abu Dhabi, complemented by a spiritually enriching address by Swami Brahmaviharidas, became a profoundly moving experience, one that participating delegates will long cherish and recall



The vibrant B2B exhibition area, featuring over 40 thoughtfully designed stalls, emerged as a hub of energetic business engagement. The venue buzzed with conversations, connections, and opportunities, while the evening entertainment programs seamlessly balanced business with celebration.

Our heartfelt thanks go to DCT, Abu Dhabi, whose support and partnership were instrumental in shaping this exceptional Convention. Their vision, collaboration, and gracious hospitality added immeasurable value to the overall experience.

The Convention's scale, elegance, and celebratory character were made possible through the steadfast support of our sponsors. We express our deep gratitude to all our sponsors, with special acknowledgement of VFS Global, whose significant contribution and unwavering support played a pivotal role in the Convention's success.



Our sincere appreciation to every delegate who joined us in Abu Dhabi. Their active participation, enthusiasm, and collective spirit formed the cornerstone of the Convention's success and elevated it into an experience to be proud of.



**COVER STORY**

**68TH TAAI CONVENTION  
2025**

**Business with  
Goodness**



# An Impeccable Opening Ceremony

September 17, 2025  
Emirates Palace Mandarin Oriental,  
Abu Dhabi





It was, in every sense, a flawless Opening Ceremony - a seamless blend of grandeur, precision and unforgettable moments that set the tone for the entire convention.



Hosted at the iconic Emirates Palace, the evening unfolded in an atmosphere of sheer opulence. The majestic setting was complemented by world-class audio-visual displays that brought every moment to life.









**68th TAAI CONVENTION & EXHIBITION**

17-19 SEPTEMBER 2025, ABU DHABI

**OPENING CEREMONY**





Hosts for the Opening Ceremony

Dinner Hosts



دائرة الثقافة والسياحة  
DEPARTMENT OF CULTURE  
AND TOURISM

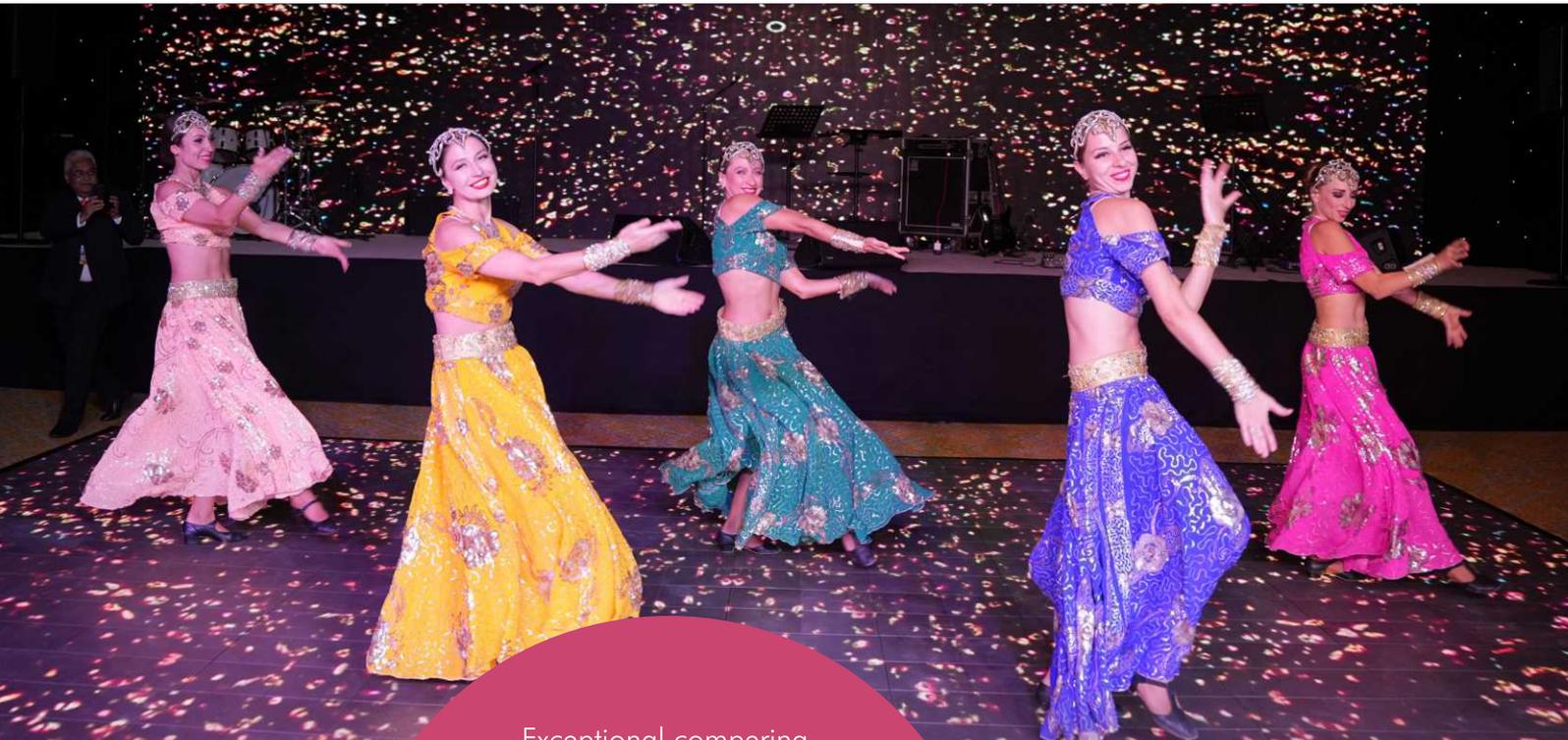


Event Hosts



We express our profound gratitude to Emirates Palace Mandarin Oriental and DCT, Abu Dhabi for making this evening truly memorable.





Exceptional compering, delightful performances, and vibrant networking opportunities kept everyone captivated throughout the evening.

The lavish cuisine, paired with high-energy entertainment, elevated the experience even further, turning the opening night into a magnificent celebration that perfectly captured the spirit of the TAAI Convention.





**TAAI  
Knowledge  
Sessions  
At the  
68th TAAI Convention  
September 18 and 19, 2025**

We were privileged to have an excellent lineup of speakers who truly inspired our delegates. The grand and spacious venue at Grand Hyatt Abu Dhabi, itself, added immense value to their presentations, with a central large screen supported by two side screens, top-quality audio-visual facilities, and elegant décor that created the perfect setting for impactful sessions. The seamless AV support also ensured that the many videos and presentations shared by our speakers were delivered with outstanding clarity and engagement.

The packed halls told their own story. Delegates stayed engaged and attentive, a true testament to the relevance, value, and powerful interest these knowledge sessions generated.

Our speaker lineup reflected a wide spectrum of voices, from top industry leaders and seasoned experts to influential media personalities, visionary thinkers, skilled professionals, and even the bold perspectives of young trailblazers. Each brought unique insights to the stage, making every session dynamic, thought-provoking, and impactful.

We thank our Speakers for having addressed our knowledge sessions.



### Key Note Speakers

- Mr Pieter Elbers, CEO, IndiGo
- Mr Zubin Karkaria, Founder & CEO, VFS Global
- Ms Alexis Guest, Vice President - Operations, Travelport

### The TAAI Market Place – Powered by Amadeus

- Mr Sandeep Dwivedi, MD, Amadeus, India & Sub Continent

### Presentation by Department of Tourism & Culture, Abu Dhabi

- Mr Fariz Nayan, DCT Unit Head, India
- Mr Nikhil Jeet, Country Manager – India, DCT, Abu Dhabi



### Insightful Panel Discussions

#### The GDS – NDC Paradox. The Travel Agency Future

- Mr Anoop Tewari, Chief Commercial Officer, Travel Network (India) Pvt. Ltd.

#### Optimizing the evolving Industry Landscape. How prepared are you?

- Mr Ankush Nijhawan, Co-Founder, TBO.Com
- Mr Naveen Saldhana, Founder & MD, Royal Arabian Destination Management
- Mr Jal Shah, Founder & Group MD, RezLive

#### Proactive strategies for progressive growth

- Mr Sanjeet, Founder & Managing Director, DDG Group
- Ms Pallavi Mehra, Sr. Director & Publisher, Travel Trends Today @ Informa Markets
- Mr Sheldon Santwan, Editor-in-Chief, Saffron Synergies

#### Sustainable Aviation: Leading growth with responsibility and goodness:

- Mr Manish Puri, Head of Global Sales, Air India
- Mr Ritam Saha, Asst. Director, Passenger & Cargo Services, India, Nepal & Bhutan



**Thought-Provoking Presentations**

**The Man-Machine Interface. What will drive the Industry’s success:**

- Mr Ashish Gupta, Consulting CEO, FAITH

**myPartner – MakeMy Trip**

- Mr Parikshit Choudhury, CBO, B2B & Customer Portal, MakeMy Trip

**AI - The next frontier to progress**

- Mr Sam Machado, Managing Director, India & South Asia, SABRE

**Emirates Palace Mandarin Oriental**

- Mr Anand Punjani, Associate Director of Sales - Socials,  
• Emirates Palace Mandarin Oriental

**A potential revenue stream**

- Mr. Eric Edouard Bergey, Asst. Vice President, ALDAR (UAE)

**YAS Island and SeaWorld**

- Mr Mikhail Kapoor, Head of Sales, Miral Destinations (UAE)

**Protect & Prosper:**

**Liability Insurance for Travel Professionals**

- Mr Prakash Naiker, P, Underwriting & Claims, ASEGO
- Mr Milan Patel, VP Sales, ASEGO

**Future of Corporate Travel – Content augmentation,  
Tech empowerment**

- Mr Sudheer Reddy Repalla, Co Founder& Director, Tripgain
- Mr Ranga Prasad Badasheshi, Co-Founder & Director, Tripgain
- Mr Parikshit Choudhury, CBO, B2B & Customer Portal, Make-My-Trip

**We thank our esteemed speakers for their active engagement  
with the 68th TAAI Convention and bringing in value through  
their rich insights**





**TAAI's  
B2B - India Travel & Tourism Expo  
A Housefull Affair  
40+ Stalls Impact Positively**

TAAI B2B, India Travel & Tourism Expo was held on September 18 and 19, 2025 at the Grand Hyatt, Abu Dhabi. At the TAAI Conventions, the B2B is a great opportunity for those who are keen to connect with the large Indian Buyers, present at these Conventions.

At Abu Dhabi, the well-organized B2B featured over 40 Stalls. It was one of the major highlights at the TAAI Convention. TAAI B2B was transformed into something truly impactful. The expansive, beautifully designed venue was vibrant and bustling, filled with engaging interactions and a palpable sense of excitement. Designed uniquely and thoughtfully, it attracted overwhelming participation, resulting in a housefull event. What mattered most was that exhibitors left deeply satisfied with the quality of networking and opportunities that were created.





Business Meets Goodness  
TAAI Delegates at  
**BAPS Hindu Mandir,  
Abu Dhabi**

As part of its landmark 68th Convention & Exhibition in the vibrant city of Abu Dhabi, the Travel Agents Association of India (TAAI) visited the iconic BAPS Hindu Mandir on September 18, 2025.

The BAPS Hindu Mandir, in collaboration with VFS, warmly welcomed the TAAI delegates.

Their visit began with 'The Fairy Tale,' an immersive show narrating the story of the Mandir's creation. Following this, the delegates were taken on a guided tour of the Mandir, after which they gathered in the Pramukh Hall for a special address.



Mr. Zubin Karkaria, Founder and CEO of VFS Global Group, expressed his gratitude to BAPS for its unwavering support and invaluable guidance. He noted that his insights, rooted in values and goodness, not only shaped this year's theme 'Business with Goodness,' but also made the visit to the Mandir a meaningful highlight of the convention.

TAAI President Mr. Sunil Kumar, extended his heartfelt gratitude to Swami Brahmaviharidas for his warm welcome, inspiring vision, and message of 'Business with Goodness' for the TAAI convention.

As part of the occasion, Mr. Zubin Karkaria presented a commemorative Mandir glass memento to Swami Brahmaviharidas. Mr. Sunil Kumar presented a Plaque of Gratitude to the creator of the Mandir, His Holiness Mahant Swami Maharaj, for his divine leadership and inspiration. A plaque was also presented to Swami Brahmaviharidas for his guidance and foresight, and finally, in recognition of his selfless service and dedication to the Mandir, a special presentation was made to Mr. Umeshchandra Raja.





In a deeply inspiring keynote Swami Brahmaviharidas, Head of the BAPS Hindu Mandir, Abu Dhabi, emphasized values that extend beyond business - quality, equality, positivity, stability, and happiness. Swamiji noted that “quality is far more important than quantity”, explaining that even in the largest of industries, it is the feeling of equality among people that fosters creativity, productivity, and long-term success. “When people feel unequal, they are disheartened and lose energy. Creative equality creates better production, better results, and ultimately a better human experience,” he said. He urged participants to prioritize not just stability, but equality - and above all, happiness.

**“More important than quantity is quality, more important than quality is equality, more important than equality is stability, and more important than stability is happiness. Until your business generates happiness and goodness in the lives of people, you have not truly succeeded.”**

Swamiji encouraged delegates to “choose positivity even in trying times - right until your last breath.” He reminded them that profits may come through marketing or numbers, but real success comes only when business spreads goodness.

Reflecting on TAAI’s theme ‘Business with Goodness’, Swamiji said: “Goodness must be made infectious. People may come to you for five days of vacation, not just for travel, but to find joy. Behind every ticket and every itinerary is a living person, a family, and sometimes even a turning point in someone’s life. If your service brings them together, if it brings happiness, that goodness will return to you in mysterious ways.”

The address resonated deeply with the delegates, blending spiritual wisdom with practical inspiration for professionals in the travel and tourism industry, reminding them that their work is not only about moving people across places but also about creating experiences that uplift hearts and strengthen families.

# The Farewell Gala

## A spectacular finale to three magical days!

An exciting evening packed with  
fun, music, dance, networking,  
and more.

Bringing three remarkable days to a close with the Farewell Gala on September 19, 2025, called for an innovative touch. After an event brimming with knowledge sessions, 'Business with Goodness,' B2B networking, exciting experiences, and unique discoveries, the final evening could only be celebrated in true style.

The Farewell Gala - graciously hosted by Miral Destinations, Yas Island - stood tall as another crowning jewel of this convention. Held at the magnificent One Ocean of SeaWorld Yas Island, Abu Dhabi, the celebration unfolded in a rare blend of grandeur and thrill. From the breathtaking setting to the immersive energy, it offered a once-in-a-lifetime experience - scenic, vibrant, and memorable.



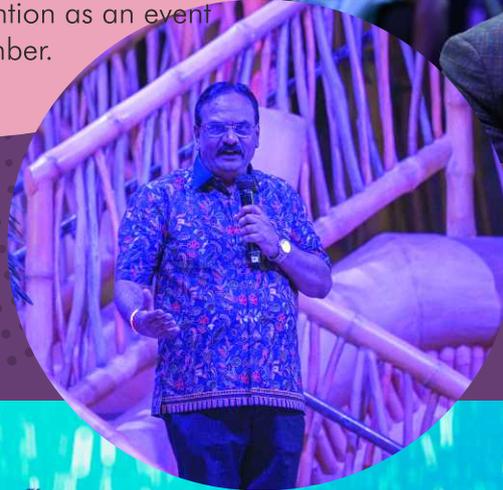
One Ocean is the majestic heart of SeaWorld Yas Island, Abu Dhabi - a stunning portal to all other realms, where sensory wonder meets purpose.

Anchored by a 360-degree media spectacle, it envelops visitors in immersive visual storytelling, soaring drones, and spatial audio that draws each guest into the rhythms and mysteries of the sea.

More than a hub, One Ocean is a vivid reminder that we are all connected to the ocean - and that the ocean connects us all.

The gala soared to life as President Sunil Kumar made his way down the elevated cane-hut pathway, a moment brimming with anticipation.

Every eye was on him as he welcomed delegates, expressed his heartfelt gratitude, and marked the 68th TAAI Convention as an event to remember.





Mr. Liam Findley, CEO of Miral Destinations, also addressed the delegates, noting the growth in Indian visitors and calling the occasion a significant milestone. The event set the tone for even greater Indian footfalls to this unique attraction.





The entertainment dazzled with variety - a stellar band accompanied by gifted singers, highlighted by the outstanding Hema Nayak, specially flown in from Bengaluru. A dynamic troupe of dancers kept the audience enthralled with mesmerizing performances, all seamlessly woven together by the charismatic emcee, Ms. Soujanya Hegde.

It was truly an evening of WOW - one of the finest takeaways for our delegates as they returned home with a treasure of amazing memories from the convention.



Plaques of Appreciation were presented to Miral Destinations Yas Island, to the sponsors of the Convention, to members of the media, and to the artists.



TAAI's  
**Distinguished Leader  
of the Year 2025 Award  
Mr. Zubin Karkaria**

TAAI Conventions have consistently recognised leaders who exemplify excellence, vision, and transformative leadership.

The Distinguished Leader Award of the Year for 2025, is presented to a great leader whose journey reflects the power of foresight, resilience, and an unwavering commitment to turning challenges into opportunities.

This year's award was conferred upon Mr. Zubin Karkaria, Founder and Chief Executive Officer of VFS Global, a rare exemplar of visionary leadership, determination, and purpose-driven growth. His remarkable journey stands as a testament to what inspired leadership can achieve on a global scale.

TAAI was honoured to present the Distinguished Leader Award to Mr. Karkaria at the Inaugural Ceremony of the 68th TAAI Convention, held at the iconic Emirates Palace Mandarin Oriental, Abu Dhabi.

A specially curated video chronicling his journey was warmly received by the audience, followed by an insightful fireside chat. His eloquent message and practical wisdom resonated deeply, offering delegates meaningful takeaways and enduring inspiration.

Mr. Zubin Karkaria's leadership continues to inspire many, and TAAI takes immense pride in recognising a visionary whose ideas and execution have driven one of the most significant transformations in the global travel services industry.



## Delegates' Feedback

### An Outpouring of Accolades and Tributes

When delegates experience moments of rare excitement, joy, and celebration, they are naturally compelled to share their impressions.

TAAI has been inundated with positive feedback, much of which continues to pour in even as this article goes to print.

Conceptualising and delivering an event of the scale of the 68th TAAI Convention, within a remarkable timeframe of less than six weeks and with an attendance exceeding 600 delegates is indeed uncommon. Presented here is a selection of the feedback received. TAAI extends its sincere gratitude to all delegates for their generous words of appreciation. We apologise if any feedback could not be included and thank everyone who took the time to share their views.



"It has been my true privilege to be part of this milestone in TAAI's journey. The Convention was inspiring in every way, and the theme of Business with Goodness was brought to life so meaningfully, especially with the blessings of Swamiji. My deepest appreciation and gratitude to Swamiji for hosting us and welcoming us so warmly at the BAPS Hindu Mandir and for his kind words.

The Mandir stands as an epitome of peace, harmony, and inclusiveness, and his blessings created an experience that will remain with all of us for a very long time.

I am pleased to hear that the UAE proved to be a wonderful choice for this gathering - combining the vibrancy of a global hub with the serenity and inclusiveness of the Mandir. With your leadership and foresight, I am sure the Mandir will grow to become one of the most visited and celebrated destinations in the UAE, inspiring countless travellers and communities.

Please also allow me to convey my appreciation to you and the entire TAAI fraternity for bestowing on me the Distinguished Leader of the Year Award. To be the first recipient of this recognition is an honour I will always cherish.

It has been a pleasure for me and my colleagues at VFS Global to support this Convention, and I look forward to continuing our close association with TAAI in the months and years ahead."

~ Zubin Karkaria

Founder & Chief Executive Officer, VFS Global Group



It was indeed our great pleasure and honour to have worked with you on this TAAI Convention in Abu Dhabi. We are grateful that you considered us as your trustworthy partner to assist you with this event. We look forward to continuing our association with you & TAAI. Even if you consider having such events in India or outside India at any other location, please let us know. We would like to continue our partnership with you to support such events of TAAI.

~ Naveen Saldhana

Managing Director, Royal Arabian, Dubai



The 68th TAAI Convention was a grand success in more ways than one – the knowledge sessions were perfectly curated, the networking sessions were brilliant and of course, the divine touch of the BAPS Hindu Mandir in the program was enlightening. Regular “business” with a touch of “goodness” indeed. Congratulations President Sunil Kumar and the entire team of TAAI. Please accept my sincere gratitude.

~ **Ritam Saha**

*Asst. Director - Passenger & Cargo Service, India, Nepal & Bhutan,  
International Air Transport Association (IATA)*



This was one of the best conventions I have attended so far. It was exceptionally well-planned and organized. The knowledge sessions were outstanding, providing valuable insights and a deeper understanding of industry trends. Additionally, the tours scheduled during the daytime were refreshing and added an enjoyable dimension to the entire experience. Thank you for hosting us, it was truly a pleasure to be part of this event.

~ **Saurabh Mansharamani**

*Senior Manager - Sales & Account Management, Sabre*



The 68th TAAI Convention in Abu Dhabi was an outstanding experience and a remarkable showcase of collaboration, innovation, and leadership in our industry. Heartfelt appreciation to the TAAI Committee for curating such a well-structured convention that seamlessly blended knowledge sessions, networking, and memorable experiences. The meticulous planning and flawless execution reflected the Committee’s dedication to its members. I return enriched with insights, stronger connections, and wonderful memories. Congratulations to the entire TAAI leadership for delivering yet another remarkable convention.

~ **Nityananda Acharya**

*General Manager, Royal Arabian Destination Management, UAE.*



The warmth, ‘apnapan’, and generosity shown by every delegate; from the hospitality extended to the appreciation of Titan's fine designs was truly heartwarming and inspiring. A special thanks to Sunilji, Shreeramji, Lokeshji, Amishji, Nirnanjanji, and Manav Bhai (my ‘brother beyond the border’) for ensuring TAAI × Titan shone together on such a grand stage. TAAI Convention also provided us an opportunity to warmly connect with the DCT Abu Dhabi team, and we are excited to be working closely with them to add new ‘Visitor Attractions’ in Abu Dhabi’s travel programs and products for the upcoming winter months.

~ **Paawan Arora**

*Sr. Manager - Partnerships, IBD – Jewelry, Tanishq, UAE*



The sessions were insightful, the choice of speakers was commendable, and the arrangements - from registration to hospitality - were handled with great professionalism. We particularly valued the opportunity to engage with industry leaders and fellow members, which added immense value to our participation.

~ **Jitender Chhabra**  
MD, JMD Vacations Pvt. Ltd



A big thanks to the TAAI Management Committee for making the Abu Dhabi trip an enjoyable one. Barring a few hiccups, it was one of the best organised trips one could recall. The visit to BAPS Hindu Mandir is worth mentioning here as it takes the cake. The magnificent temp in UAE is like an oasis in the midst of the desert. Each person who was entrusted with some responsibilities delivered it with perfection.

~ **Arun Kumar Das**  
Press Information Bureau-accredited journalists



Attending the TAAI Convention 2025 in Abu Dhabi and Al Ain was a wonderful experience. The arrangements were excellent, and every detail was managed with utmost efficiency. From smooth check-ins to comfortable transfers, our travel partner Royal Arabian ensured a seamless journey. The convention itself was very well organized, reflecting professionalism and thoughtful planning. We truly appreciate the efforts of all involved in making this trip memorable.

~ **Parveen Kumar Jain**  
Managing Director, Aaron Travels Pvt. Ltd, Delhi



I would like to congratulate team for such a meticulously planned event keeping in view all minutest possible details of each and every participant of the event. Great words for president Mr. Sunil Kumar who was involved in each and every step, and also want to thank him that at every stage we were made to feel proud for being part of TAAI.

~ **Vikas Bhasin**  
Cruisotel Representations, Panchkula



My wife and I attended the 68th TAAI Convention at Abu Dhabi, which we thoroughly relished. It was a blend of updates on new trends in the industry, along with enriched experience in travel, exciting excursions, great food and culture. We also got a chance to add some new industry colleagues to our friends list.

~ **Divya Sehdev**  
Sehdev Travel & Educational Services, Jalandhar

# TAAI President's Interactive Visit

## Members Connect – The Foremost Priority

### TAAI President Interacts with Eastern Region Members



The President of the Travel Agents Association of India (TAAI), Mr. Sunil Kumar R., continued his engagement with Regions and Chapters, through an interactive meeting with TAAI Eastern Region members, held on October 11, 2025.

The special Members Meeting and dinner was seamlessly organised by TAAI Eastern Region Chairperson Mr. Anjani Dhanuka, and coordinated by MC Member Mr. Manav Soni. The gathering brought together members along with key industry partners, including airlines and VFS, creating an enriching platform for interaction and dialogue.

Addressing the gathering, President Sunil Kumar expressed his appreciation for the opportunity to engage with the Eastern Region, describing the interaction as both a privilege and an honour. In his presentation, he highlighted the various initiatives undertaken by TAAI and shared insights into the Association's roadmap, with particular emphasis on the upcoming 75th year of TAAI.

He invited the support and active participation of the Eastern Region in shaping programs and activities



that would engage industry stakeholders and leaders across the country, particularly from Eastern India. His presentation clearly reflected TAAI's vision, direction, and commitment to inclusive growth.

The evening also featured an interactive Q&A session, allowing members to exchange views and engage in meaningful dialogue. This was followed by a warm networking session marked by camaraderie, gracious hospitality, and a celebratory spirit.

The event reaffirmed the strong bond between TAAI leadership and its regional members, reinforcing the Association's commitment to unity, collaboration, and collective progress.

# TAAI's 74th Annual General Meeting 2025

## Statutory Decisions, Strategic Direction and Future Planning



### Strong participation marks a milestone Annual General Meeting in Mumbai

The 74th Annual General Meeting (AGM) of the Travel Agents Association of India (TAAI) was successfully held on September 30, 2025 in Mumbai, witnessing strong participation from members across the country. The meeting, conducted in accordance with the Memorandum and Articles of Association, deliberated on key statutory matters, strategic direction, and future priorities of the Association.

### Managing Committee Report 2024 - 2025

Presenting the Managing Committee Report for 2024–2025, TAAI President Mr. Sunil Kumar's gave a comprehensive overview of the Association's initiatives, achievements, and milestones over the past year.

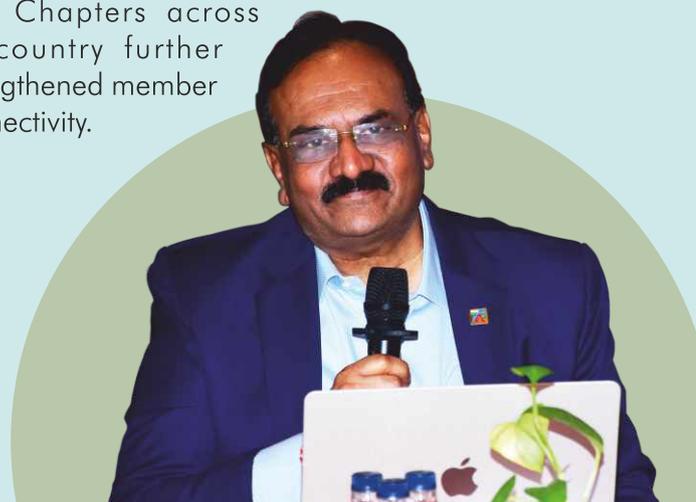
The report outlined the collective efforts of the Managing Committee, Regional and Chapter teams, covering a wide range of activities including Managing Committee meetings, special initiatives such as the launch of TAAI's 75th Anniversary logo, the TAAI Women of Wonder (WOW) Awards, and key partnerships undertaken during the year.

TAAI's strong engagement with the Incredible India initiative, the Ministry of Tourism, Government of India, and state Governments, remained an important priority. This was reflected through initiatives such as TAAI's Rally for the Valley in Jammu & Kashmir, its continued role in government



liaison activities, participation in important policy discussions, and engagement with airlines and tourism boards.

Regular meetings conducted by Regions and Chapters across the country further strengthened member connectivity.



**Member Engagement and Knowledge Initiatives**

The President also highlighted TAAI’s growing focus on member engagement through initiatives such as the National Working Groups, Visa Insights workshops conducted in partnership with VFS, and consistent member communication through TAAILOGUE and NAMASTAAI. Regular regional visits and interactions have further reinforced TAAI’s outreach and connectivity.

Digital and engagement-led initiatives such as the TAAI DMC Connect and the Online Membership Portal were also noted as key enablers in keeping the Association dynamic and accessible.

**TAAI Convention – Abu Dhabi**

The TAAI Convention in Abu Dhabi emerged as a significant highlight of the year. Despite being a limited-edition event, it witnessed participation well beyond expectations. Planned and executed in under six weeks, the Convention showcased exemplary teamwork by the Managing Committee and Chairpersons. From business sessions and B2B meetings to the opening ceremony, gala evening and curated tours, the event reinforced TAAI’s ability to deliver world-class experiences for its members.



## Looking Ahead: 75 Years of TAAI

Members were informed of upcoming initiatives as TAAI prepares to celebrate its 75th anniversary in 2026. Several collaborative programs and partnerships are being planned to commemorate this significant milestone. It was also shared that an Extraordinary General Meeting (EOGM) is planned prior to the 2026 AGM to deliberate on proposed amendments to the Articles of Association.

The need for focused attention on strengthening the TAAI Secretariat in Mumbai was also highlighted, with the forthcoming Managing Committee expected to deliberate on this matter in detail.

## Business Transacted at the AGM

The AGM formally adopted:

- The Managing Committee Report for 2024 - 2025
- The Audited Financial Statements for the financial year 2024 - 2025
- The reappointment of M/s. GMJ & Co. as Auditors for the year 2025 - 2026

## Special Business - Amendments to Articles of Association

Members unanimously approved amendments to Articles 7, 8, and 11, aimed at improving clarity and creating a more practical framework for membership admissions and transitions between Active and Allied categories.

While detailed deliberations have been recorded in the official AGM minutes circulated to members,



The AGM reaffirmed TAAI's strong institutional foundation, progressive leadership, and forward-looking vision. With a clear roadmap and growing member engagement, the Association continues to strengthen its role as a unified and influential voice of India's travel and tourism industry.

# From Keynotes to Awards: Shaping Industry Conversations

Through September and November, TAAI leadership maintained a deliberate presence across India's tourism landscape through September and October. The association's representatives worked key rooms where industry direction gets shaped - speaking at state-level travel marts, connecting with diplomatic missions, and earning industry recognition for its role in strengthening India's travel ecosystem.

## Malaysia National Day Celebrations in New Delhi



Chairman, TAAI Public Relation Council Rajan Sehgal attended the Malaysia National Day celebrations held on September 22, 2025, at ITC Maurya, New Delhi. The event was attended by senior officials and members of the diplomatic corps, including Mdm. Syarifah Ezneeda Wafa, Deputy High Commissioner of Malaysia, Mr. Johanif Ali, Deputy High Commissioner, Mr. Akmal Aziz, Director – Tourism Malaysia, and the Deputy Director, Tourism Malaysia, offering an opportunity to engage with Malaysia's tourism leadership.

## A Keynote Moment on World Tourism Day



Marking World Tourism Day, Chairperson, TAAI Public Relations Council Rajan Sehgal delivered a keynote address at a program organised by the Federation for Aviation & Sustainable Tourism. He spoke on the growing relevance of sustainable travel and the importance of collective industry efforts in shaping responsible tourism pathways.

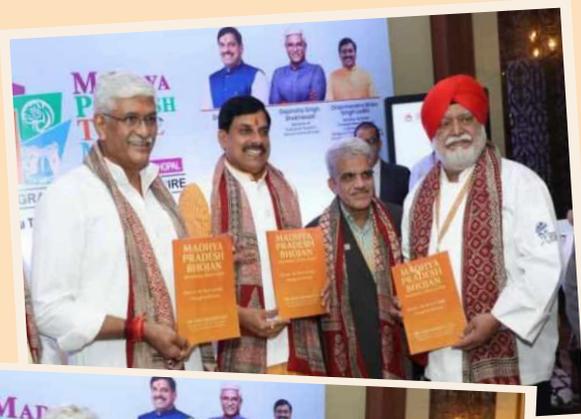
## An Evening of Warm Engagement with Indonesia

Chairperson, TAAI Public Relation Council Rajan Sehgal attended the Indonesia National Day celebrations on October 07, 2025, hosted by Her Excellency Ina H. Krishnamurthi, Ambassador of Indonesia, at the Embassy, New Delhi. The evening brought together diplomats and industry leaders, providing a meaningful platform to strengthen engagement with Indonesia's tourism stakeholders.



## Inspiring Insights Shared at the MP Travel Mart

At the International Madhya Pradesh Travel Mart in Bhopal, Chairman, TAAI Public Relations Council Rajan Sehgal took the stage as an invited speaker. Inaugurated by Hon'ble Chief Minister Dr. Mohan Yadav and Union Tourism & Culture Minister Shri Gajendra Singh Shekhawat, the event brought together over 90 international delegates from 28 countries. Sehgal shared perspectives on tourism trends, partnership opportunities, and India's evolving global tourism presence.



## A Proud Moment at the International Tourism Awards Night

TAAI President Mr Sunil Kumar R was presented with the Special Award of Honour & Leadership Excellence, at the 20th Annual International Tourism, Travel & Hospitality Awards at The Ashok Hotel, New Delhi on October 24, 2025. Member of Parliament Ms. Bansuri Swaraj handed over the award to President Sunil Kumar in recognition of his Rare and Sustained Leadership Excellence, inspiring the Travel Industry as its Beacon of Vision, Integrity, and Growth. Present on the occasion were Managing Committee Member Rajan Sehgal, and Chairperson, Northern Region Neeraj Malhotra

# 20<sup>th</sup> ANNUAL INTERNATIONAL TOURISM, TRAVEL & HOSPITALITY AWARDS 2025

FRIDAY, 24<sup>TH</sup> OCT. 2025



### Celebrating Austria’s National Day with Diplomacy & Dialogue

New Delhi hosted the Austrian National Day reception on October 26, 2025, where Chairperson, TAAI Public Relation Council Rajan Sehgal joined Her Excellency Katharina Wieser, Ambassador of Austria to India, and members of the diplomatic and tourism community. The celebration offered a valuable platform to deepen engagement with Austria’s tourism and cultural stakeholders.



### Thank you Chairperson Shri Nripendra Misra. A Grateful Acknowledgement at the Prime Minister’s Museum & Library

On November 3, 2025, TAAI President Sunil Kumar and Chairperson of the TAAI Public Relations Council Rajan Sehgal extended heartfelt appreciation to Shri. Nripendra Misra, Chairperson of the Executive Council of the Prime Minister’s Museum & Library Society and former Principal Secretary to the Hon’ble Prime Minister of India, for connecting TAAI with the Prime Minister’s Museum & Library, a state-of-the-art, innovatively created museum at New Delhi. The Museum had earlier hosted the TAAI Members meet of the Northern Region at this prestigious venue.

TAAI President Sunil Kumar shared the news about TAAI’s 75th year, and it was a rewarding experience to receive guidance and encouragement from Shri Nripendra Misra. TAAI looks forward to remaining associated with this unique Museum and Library.



### Meaningful Conversations at the Ministry of Tourism

TAAI President Sunil Kumar and Managing Committee Member Rajan Sehgal met Shri Suman Billa, Director General & Additional Secretary, Ministry of Tourism, for a focused discussion on collaborative initiatives as TAAI approaches its 75-year milestone. They also shared an overview of the successful TAAI Annual Convention in Abu Dhabi. The interaction highlighted opportunities for joint programs, enhanced industry engagement, and positioning India’s tourism strengths globally.

### A Vibrant Evening of Culture at the Embassy of Egypt

On November 3, 2025, TAAI President Sunil Kumar, Managing Committee Member. Rajan Sehgal, and Chairperson Northern Region Neeraj Malhotra attended a special evening hosted by His Excellency, the Ambassador of Egypt, at the Embassy of Egypt. Guests were treated to an exclusive preview of the Grand Egyptian Museum’s inaugural ceremony, offering a glimpse into Egypt’s newest cultural landmark and emerging tourism possibilities.



# TAAI & VFS Visa Insights Workshop in Kolkata

## The never-ending Learning Momentum



The TAAI-VFS Visa Insights Workshop, held on October 10, 2025, in Kolkata, proved to be yet another impactful learning initiative for members of the TAAI Eastern Region. The well-attended session brought together industry professionals for an engaging and knowledge-driven exchange focused on strengthening visa facilitation and customer service excellence.

Organised in association with VFS Global, the workshop witnessed enthusiastic participation from over 70 travel company owners and visa division heads, reaffirming the strong relevance of this initiative. The interactive sessions enabled meaningful dialogue on evolving visa procedures, operational challenges, and practical solutions, ensuring a more seamless and efficient experience for travellers.

The Visa Insights Workshop series, conducted across multiple regions, continues to deliver value-driven outcomes. With upcoming editions planned in Mumbai, Ahmedabad, Chennai, and Delhi during 2025-2026, these sessions remain essential for agencies involved in visa processing and advisory services.

### Knowledge Sharing and Industry Engagement

The workshop featured an insightful presentation by TAAI President Sunil Kumar, who highlighted the importance of continuous learning, collaboration, and preparedness in an evolving global travel environment. He reiterated TAAI's commitment to empowering members through relevant knowledge platforms and strong industry partnerships.

The session also featured an experienced leadership team from VFS Global – Mr. Santanu Bhattacharya, Mr. Mahmood Afzal Siddiqui, Ms. Saumya Chandra, and Ms. Shakila Josh, who joined to share valuable insights into various mission requirements, processes, and best practices. The interactive discussions between TAAI members and VFS representatives covering multiple missions proved highly informative and constructive, fostering better understanding and operational clarity.



### Collaborative Learning in Action

The three-hour workshop was marked by active participation, open dialogue, and practical learning. The engaging exchange of views helped bridge operational gaps and strengthened cooperation between travel professionals and visa service providers, ultimately enhancing service delivery to customers.

TAAI extends its sincere appreciation to VFS Global for its continued partnership and valuable contribution to the Visa Insights initiative. Special thanks are also due to the TAAI Eastern Region who coordinated the event most successfully under the leadership of Chairperson Mr. Anjani Dhanuka, his team of Region Office Bearers, and support from MC member Mr. Manav Soni.



The event for TAAI delegates in Abu Dhabi was a success, featuring engaging discussions, networking opportunities, and cultural experiences. Key highlights included:

**Insightful Sessions:** Delegates shared expertise and experiences, fostering knowledge exchange and collaboration.

**Networking Opportunities:** Attendees connected with industry peers, building valuable relationships and potential partnerships.

**Cultural Experiences:** The event showcased Abu Dhabi's rich heritage, with delegates enjoying local cuisine, traditions, and hospitality.

Overall, the event strengthened professional bonds, and celebrated the TAAI community's spirit!

~ **Anil Kumar**

*Managing Director, Acma Travel Tours Pvt. Ltd, Bengaluru*

# TAAI AOP Meet Focuses on JBG Program and Key Governance

## Reviews Progress and Plans Ahead



For more than thirty years, TAAI's AOP has been the backbone of the association's IATA Joint Bank Guarantee Program. The meeting on October 13, 2025, in Mumbai brought members together - both in person and virtually - to address tackle pressing JBG issues and set priorities for the year ahead.





### Review of TAAI AOP and Joint Bank Guarantee Program

Welcoming the members, TAAI President Mr. Sunil Kumar presented a comprehensive overview of the evolution of the JBG Program, tracing its journey from its inception in 1992 to its present structure under IATA recognition. He highlighted the pivotal role played by TAAI in securing global acceptance of the Joint Bank Guarantee framework, which was discontinued during 2013, since it was operating only on a national arrangement.

The President reiterated that the program continues to remain a strong, secure, and reliable financial mechanism, with built-in safeguards to protect participating members. He further reassured members that deposits remain secure, supported by prudent financial management and disciplined oversight.

Members were informed that 358 agencies are currently part of the JBG Program. While new members continue to join, a few agencies have exited the program due to changes in their IATA accreditation status.

### Governance, Compliance and Financial Review

Members actively participated in discussions on governance, annual renewals, taxation, and administrative structures. Clarifications were provided on compliance requirements, income tax obligations, and the rationale behind administrative charges, which were widely appreciated for their transparency and financial discipline.

Auditor Mr. Sushil Chokhani addressed members' queries on taxation and statutory compliance, reaffirming that all regulatory obligations are being met diligently and responsibly.

While detailed discussions and technical deliberations have been documented separately in

the official minutes circulated to JBG participants, the October 2025 AOP meeting, held after nearly a decade, was widely acknowledged as timely and essential.

According to Mr. Sunil Kumar, the meeting was crucial in reinforcing clarity, confidence, and collective understanding among members. Matters relating to resource utilisation were also shared during the session.



### Looking Ahead

Members welcomed the transparency and openness demonstrated during the meeting and commended the TAAI leadership for safeguarding the interests of participating agencies. The meeting concluded with a shared commitment to strengthening governance, ensuring long-term financial stability, and preparing the Association for its landmark 75th year.

President Mr. Sunil Kumar thanked all members for their participation and constructive engagement, formally bringing the meeting to a close.

# TAAI Managing Committee Meeting

Strategic deliberations, industry collaboration, and celebration mark two impactful days



**A truly outstanding event. Purposeful in intent, focused in dialogue, and celebratory in spirit.**

The Travel Agents Association of India (TAAI) successfully convened its 11th Managing Committee Meeting in Chennai on November 27–28, 2025, bringing together leadership from across the country for two days of focused discussions, strategic planning, and industry engagement.

The meeting was efficiently hosted by the TAAI Southern Region under the leadership of its Chairperson Ms. Devaki Thiyagarajan, and was marked by meaningful dialogue, forward-looking decisions, and a strong spirit of collaboration.

## Strategic Deliberations and Key Outcomes

The Managing Committee reviewed progress made over the past year and deliberated on priorities for the year ahead.

### A. Planning 75 Years of TAAI Celebrations Across India

Plans are underway to commemorate 75 years of TAAI through events across all Regions and Chapters, aligned with a centrally curated master program. Member engagement will remain the core focus, with strong emphasis on industry connect and community outreach. Chairpersons expressed great enthusiasm to make this milestone truly memorable.

### B. Accelerating the Membership Admission Process

The Managing Committee emphasised the need

for a faster and more efficient membership admission process, while ensuring due diligence. Regional teams have been constituted to support the growing interest from industry stakeholders seeking TAAI membership.

### C. Launch of a Member-to-Member Communication Platform

A proposal to launch a member-to-member communication platform was discussed to enhance collaboration and interdependence among members. With a target of 3,000 member companies and agencies, strengthening internal connectivity was identified as a strategic priority.

### D. Enhancing Social Media Presence and Visibility

The Committee agreed on intensifying efforts to strengthen TAAI's social media presence, enhancing visibility, outreach, and engagement across platforms. This was much required during 2026, with our 75th Year celebrations planned across India.

### E. Strengthening Engagement with AOP Members

The recently concluded TAAI AOP Meeting was acknowledged as a resounding success. The Committee resolved to further strengthen engagement with approximately 360 AOP member companies, exploring new avenues for collaboration and mutual growth.



#### F. Expansion of TAAI Office Infrastructure

Discussions were held on acquiring a larger office space in Mumbai to support expanding operations, including member services, marketing initiatives, and administrative efficiency.

#### G. More Frequent National Working Group Meetings

The need for more regular meetings of National Working Groups was emphasised, particularly to address critical matters related to aviation, allied services, visa facilitation, taxation, and other industry concerns.

#### H. Review of the 68th TAAI Convention – Abu Dhabi

The highly successful 68th TAAI Convention in Abu Dhabi, attended by over 600 delegates, was reviewed in detail. The financials were formally adopted amid thunderous applause, appreciating the team’s exceptional effort in delivering the mega event within a record timeframe of approximately five weeks, while also strengthening TAAI’s financial standing.

#### I. Other Matters

Additional discussions included regional and chapter reviews, strengthening of key portfolios, and secretariat updates focused on expansion and continuous improvement.



#### TAAI Convention: A Dream Beyond Compare

The 68th TAAI Convention redefined grandeur with a spectacular inauguration at Emirates Palace, spirited business sessions, and a magical farewell gala at SeaWorld Yas Island. Delegates enjoyed captivating sightseeing, B2B meets, and the unique branding of the Managing Committee in coordinated attire. A highlight was 500 delegates donning identical outfits at a gala dinner, adding flair to the camaraderie. Memorable gifts and unmatched hospitality left an indelible impression.

One delegate summed it up perfectly: “Sir, it was like a dream... I’m still not coming out of its feeling.” Truly, no association can match TAAI’s aura.

~ **Manoj Sogani**

Chairperson, Rajasthan Chapter - TAAI

## TAAI Southern Region’s Reception to the Managing Committee A Splendid Evening of Celebration and Camaraderie



The evening of November 27, 2025 unfolded as a truly memorable celebration. On the occasion of the TAAI Managing Committee Meeting and the presence of its members, the TAAI Southern Region hosted a splendid reception, which also brought together Airline Partners, Tourism Boards and other partners, in an atmosphere filled with warmth, pride, and togetherness.

Addressing the evening, President Sunil Kumar remarked that this evening is more than a social engagement. It is a heartfelt celebration of partnerships, shared values, and the enduring spirit of collaboration that defines the TAAI fraternity.

The ambience came alive with a rich display of tradition and elegance. Members of the Managing Committee and Chairpersons embraced the cultural essence of the occasion by donning dhoti and shirt, while the women added grace and splendour in beautifully adorned sarees. The visual harmony of traditional attire created a striking and memorable tableau, reflecting both cultural pride and unity in diversity.

The evening resonated with joy, conversations, and genuine camaraderie, as industry leaders, partners, and stakeholders connected beyond formal



settings. Laughter, meaningful exchanges, and shared moments of reflection transformed the gathering into a celebration of relationships built over years of mutual trust and cooperation.

A special highlight of the evening was the formal recognition of valued partners, whose continued support and collaboration have played a vital role in strengthening TAAI’s initiatives and industry standing. The gesture of appreciation was received with warmth and gratitude, adding depth and purpose to the celebration.



There are no words to say my big thanks to the 68th TAAI Convention Committee. Really appreciate the way they have taken care the delegates. It was a very purposeful and joyful convention and offered an excellent hotel stay, food, entertainment, fellowship and unforgettable experiences... a great event!

Hats off to the President and the organising committee.

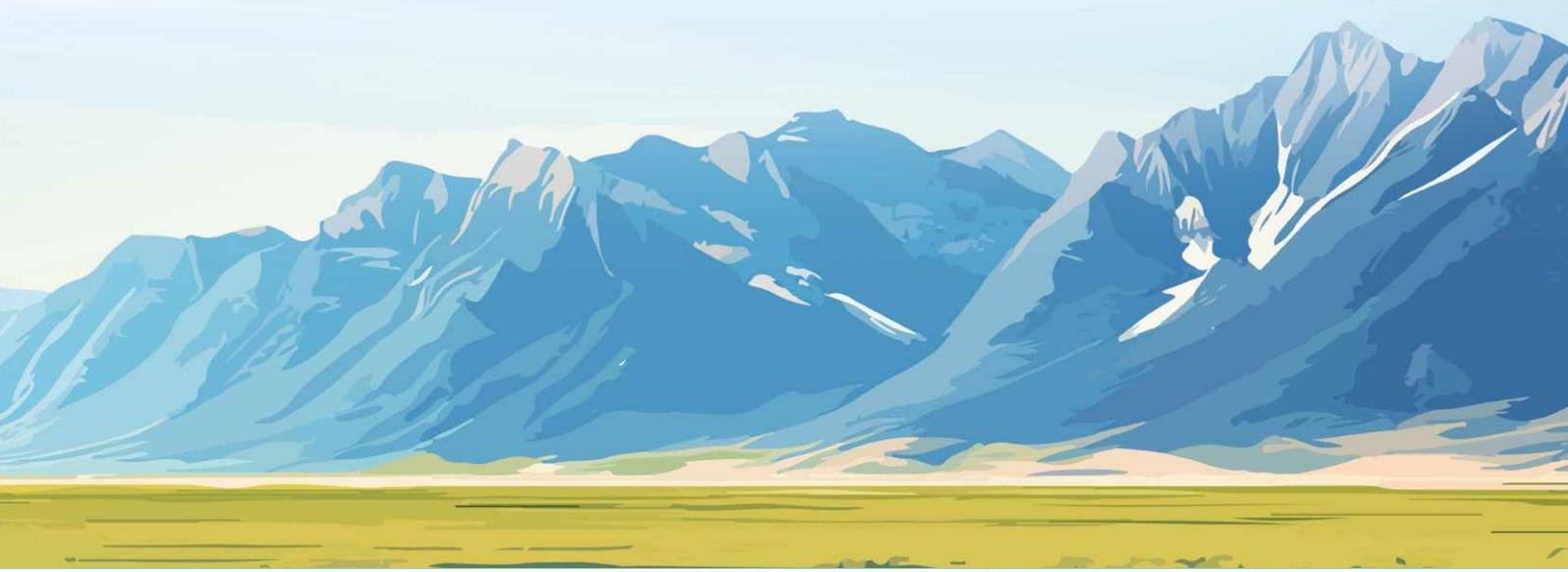
~ **Natarajan M (Nada)**  
TAAI – South Tamil Nadu Chapter

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# TAAI Northern Region

## A Landmark Gathering at the Prime Minister's Museum & Library



TAAI Northern Region convened its General House Meeting 2025 at one of New Delhi's most historic addresses—the Prime Minister's Museum & Library at Teen Murti Bhavan. Held on October 4, 2025, the meeting brought members together in a setting that offered both gravitas and perspective, followed by an exclusive guided tour through the Museum's immersive narrative of India's political and cultural journey.

The meeting drew a strong turnout from members and industry partners, including representatives from airlines, hotels, visa facilitation firms, and media organisations. Their presence created a lively forum for updates, networking, and collaboration across the travel and tourism ecosystem.

Welcoming the house, Region Chairperson Neeraj Malhotra expressed his appreciation for the opportunity to host the annual meeting at such an iconic national institution. He emphasised the significance of connecting with India's heritage and the value of collective learning within the industry.



The Region extended its gratitude to Mr. Ashwin Lohani, Director, Prime Minister's Museum; Mr. Sanjeev, PA to the Director; and Ms. Astha, Office of the Director, for their support and coordination. A special acknowledgement was made to Managing Committee Member Rajan Sehgal for his dedicated efforts in organizing the event.

TAAI Secretary Anurag Agarwal briefed members on recent Association milestones, highlighting the successful TAAI Convention 2025 in Abu Dhabi, which brought together more than 600 delegates—90 of them from the Northern Region.





Updates were also shared from the Annual General Meeting held in Mumbai on September 30, 2025, where the Annual Report was adopted and the Accounts were passed unanimously. A key point noted was the convention's smooth execution, reflecting the Association's strong operational planning and the commitment of its members.

The meeting concluded with a collective reaffirmation: to strengthen collaboration, uphold service excellence, and continue shaping TAAI's role as a guiding voice in the future of Indian travel and tourism.



### TAAI Northern Region members welcome and interact with TAAI South Tamil Nadu Chapter members at New Delhi



An iconic and memorable evening for the Travel Agents Association of India (TAAI) unfolded at the historic Gandhi Smriti Bhawan, where the Northern Region and South Tamil Nadu Chapter came together for a powerful joint chapter meeting on November 28, 2025.

The event marked a significant moment of unity, collaboration, and engagement within the Indian travel trade fraternity.

The meeting was followed by an exclusive presentation of ASEGO's latest product, 'Travel Business Protect', which was launched in September 2025 and formally introduced to TAAI members during the evening, highlighting new solutions aimed at safeguarding travel businesses.

Anurag Agarwal, Secretary, TAAI Northern Region, welcomed the members and shared insights on the extensive efforts being made to organize meaningful and impactful meetings for members,

reinforcing TAAI's commitment to engagement and value creation.

Neeraj Malhotra, Chairperson, TAAI Northern Region, formally welcomed the gathering and briefed the house on various ongoing activities and initiatives undertaken by TAAI for the benefit of its members. He also apprised members of significant industry developments, including updates from IATA.

Rajan Sehgal TAAI Membership Committee Member, formally welcomed the gathering and introduced Vijay Goel, Vice Chairperson of the Gandhi Smriti and Darshan Samiti. Mr. Goel was felicitated in appreciation of his gracious gesture in making the historic Gandhi Smriti available for the meeting. Addressing the audience, Mr. Goel remarked, "Usually, we do not give this space at Gandhi Smriti to anyone. We have given it only to TAAI."

The meeting also witnessed the felicitation of Mr Rajendran, Chairperson, TAAI South Tamil Nadu Chapter, in recognition of his valuable contributions and support towards strengthening regional collaboration and the successful conduct of the joint chapter meeting.



# TAAI Eastern Region

## Visa Processes, Member Voices, and Leadership Engagement



The TAAI Eastern Region convened a well-attended Visa Insights Workshop in collaboration with VFS on October 11, 2025, at the Kenilworth Hotel, Kolkata. The program brought together over 55 travel agencies and TAAI members, reflecting the region's strong engagement with issues that directly impact day-to-day travel operations.

The workshop focused on current developments in visa processing for both Schengen and non-Schengen destinations. Senior officials from VFS shared updates on procedures, timelines,

and compliance requirements, followed by an open interaction with members. The discussion was candid and practical, with agents outlining on-ground challenges they faced. Acknowledging these concerns, senior VFS representatives assured members of a more proactive and responsive approach in addressing agent feedback going forward - an assurance that was received positively by the fraternity.

### President Sunil Kumar in Conversation with Members

Addressing members at an exclusive dinner meeting hosted by the Eastern Region, TAAI President Sunil Kumar outlined key initiatives undertaken by the Association, providing clarity on the current priorities and long-term direction. Members also engaged in detailed discussions on the TAAI Joint Bank Guarantee (JBG) Program and other matters of relevance to the region.

The event offered members valuable insights and direct access to leadership - reinforcing dialogue, transparency, and collaboration.



This was my first TAAI convention as a young travel agent, and it was perfect. The planning, itinerary, and events were all top-notch. Big kudos to the leadership and organizing committee for ensuring a memorable experience for every attendee. It was truly inspiring to see industry stalwarts share their knowledge. I'm now looking forward to the next one!

~ **Apanatva Jain**

Sales Manager, Dial & Travel, Jodhpur

# TAAI Western Region

## Productive Engagements and Forward Commitments



### Incredible India Tourist Facilitator Workshop

The TAAI Western Region was invited to participate in the 'Building Capacity in Tourism Interpretation for Incredible India Tourist Facilitators' workshop, held in Mumbai on September 23 and 24, 2025. The program focused on strengthening interpretative skills and enhancing visitor engagement—key competencies that contribute to more informed and meaningful travel experiences.

The workshop was organized by the Ministry of Tourism, Government of India, through its India Tourism Office in Mumbai, as part of the Incredible India Tourist Facilitator (IITF) programme. The initiative forms part of the Ministry's ongoing efforts to build capacity across the tourism ecosystem and support the professional development of tourism stakeholders.

### Abu Dhabi Roadshow

Members from the TAAI Western Region participated in the Abu Dhabi Roadshow, engaging with dignitaries and industry stakeholders to explore potential tourism partnerships and collaborative opportunities. With the TAAI Convention happening in Abu Dhabi, the roadshow offered members valuable exposure to the destination's key attractions and experiences relevant to delegates.



### An Evening with Lufthansa

On September 22, 2025, Lufthansa hosted a dinner for TAAI members, attended by the airline's Senior Director - South Asia. The gathering provided a platform for networking and discussions on aviation developments, connectivity, and the broader growth of tourism in the region.



### Setting the Agenda for the Months Ahead

The 5th Members' Meeting of the TAAI Western Region was held on October 13, 2025, at The Orchid Hotel, Mumbai. President Sunil Kumar addressed members of the chapter, sharing updates on key initiatives undertaken by the Association and outlining areas of focus for the period ahead.



The meeting was attended by Hon. Secretary General Shreeram Patel and Hon. Treasurer Paras Lakhia, contributing to a constructive exchange of views. This was followed by the AOP Meeting, conducted in a hybrid format, enabling participation from members attending both in person and virtually.



# TAAI Southern Region

A successful outlook with regular industry connect.

## TAAI Southern Region at Malaysia's 68th National Day Celebrations

Members of the TAAI Southern Region met Mr. Mano Thangaraj, Minister of Milk and Dairy Development, Govt. of Tamil Nadu, and the Consul General of Malaysia, Mr. K. Saravana Kumar at the 68th National Day and Malaysia Day celebrations on September 16, 2025.



## TAAI at Sri Lanka Tourism's Roadshow

Sri Lanka Tourism engaged the Indian travel trade through B2B roadshows and networking events held in Madurai, Coimbatore, and Chennai on October 06, 08, and 10, 2025, showcasing the destination's diverse tourism offerings.

India remains Sri Lanka's largest source market, contributing nearly 22% of total tourist arrivals from January to September 2025.

The roadshows were supported by His Excellency Dr. Ganesanathan Geethiswaran, Deputy High Commissioner, and Mr. Fawzan Fareid, Regional Manager – India, Bangladesh, and Nepal, SriLankan Airlines, reinforcing confidence among agents in promoting Sri Lanka to Indian travellers.

## Pahang Roadshow strengthens tourism ties with India

On September 26, 2025 TAAI Southern Region joined the Roadshow on Pahang. The Heart of Malaysia strengthened its tourism ties with India through an exclusive 2025 Roadshow in Chennai. From the cool highlands of Genting and Cameron, to the crystal-clear waters of Tioman and Cherating, and the ancient rainforests of Taman Negara, Pahang offers a spectrum of experiences for Indian leisure travellers, families, honeymooners, MICE groups, and more. Among the key members in attendance were Mr. YB Arumugam A. Veerappa Pillai, Member of the Pahang State Legislative Assembly; Mr. Kamaruddin bin Ibrahim, General Manager, Tourism Pahang; and Ms. Nalini Letchumanon, Senior Manager, Promotion & Event Management, Tourism Pahang.



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# TAAI Andhra Pradesh & Telangana Chapter

## Events to Promote Engagement & Visibility



The first was by Mr. Saurabh Sachdeva, Director Sales, South India, IndiGo, who shared updates on the IndiGo's massive expansion plans and thanked the industry for their support.

The ASEGO team, led by Ms. Santoshi Shreyes, Vice President – Marketing & PR, made a detailed presentation on Liability Insurance, a program designed to protect travel agencies from risks that could have serious operational and financial implications. The presentation generated keen interest and led to an engaging discussion. Many members immediately responded to convey that they would join this unique program.

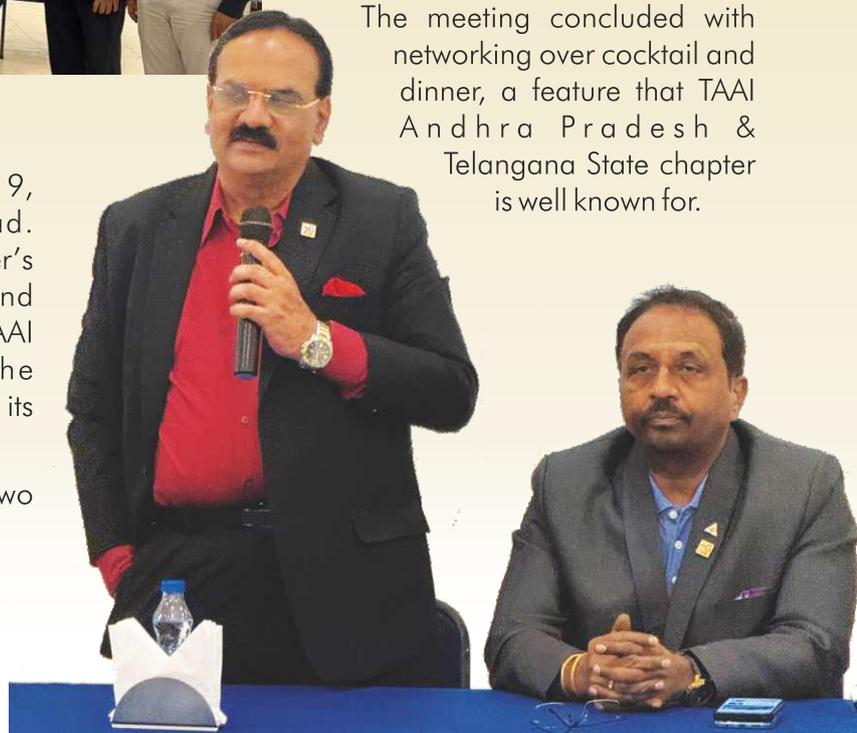


The meeting concluded with networking over cocktail and dinner, a feature that TAAI Andhra Pradesh & Telangana State chapter is well known for.

### Interactive Members Meet with IndiGo and Asego Insurance Team

The Chapter Meeting was held on November 9, 2025 at the Sailing Club, Secunderabad. The meeting included a review of the Chapter's performance, welcomed new members, and reflected on the experience of the 68th TAAI Convention. Members who attended the Convention in Abu Dhabi spoke positively about its organisation and outcomes.

Immediately after the meeting there were two engaging product presentations.



### World Tourism Day Celebrations - Panel Discussion on 'Telangana Zaroor Aana'

On September 27, 2025, World Tourism Day, Chairperson Nagesh Pampati represented TAAI in a panel discussion and press conference on the theme 'Telangana Zaroor Aana.' The session strongly emphasized their collective responsibility to actively promote Telangana as a premier tourist destination. All the panelists unanimously agreed that Telangana, with its unique blend of heritage and modernity, has immense potential to become a global attraction.

From the timeless grandeur of Charminar, Golconda Fort, and Chowmahalla Palace to the impressive IT skyline symbolizing progress and innovation, Telangana stands as a perfect fusion of the past and the future. A pledge was collectively taken to champion Telangana as a must-visit destination. As part of this long-term initiative, TAAI will soon launch an extensive campaign among its members in collaboration with the Government of Telangana and FTCCI.

### A Warm High Tea Interaction with the Turkish Consul General

The TAAI Andhra Pradesh & Telangana Chapter joined a Reception Meeting with His Excellency Mr. Irhan Salman Okan, Consul General, for a High Tea Reception on September 24, 2025. The meeting, which lasted for an hour was marked by engaging discussions on varied subjects with a special focus on Tourism collaterals.



Firstly I would like to thank and appreciate TAAI for organizing such a wonderful and outstanding event, and Abu Dhabi Tourism for hosting the event with such brilliance. Grand Hyatt, InterContinental for their amazing hospitality. The experience of visiting the Grand Mosque, Yas Island and Emirates Palace was truly mesmerizing. The lunch at Lal Qila restaurant was the delight of the tour. India Travel Trade Expo and the knowledge sessions was truly remarkable. The overall experience was as the tagline of the Convention describes 'Exciting Times – Everlasting Memories.'

~ **Mir Ahmed Ali**

*Transworld Travel Service, Hyderabad*

# TAAI Central & South Maharashtra Chapter Ninth Members Meeting at Kolhapur.



TAAI Central and South Maharashtra Chapter successfully convened its 9th meeting on October 17, 2025, in Kolhapur, at Hotel Zip by Spree, with members travelling to Kolhapur to interact with potential members from Karad, Sangli and Satara. A strong turnout of 55 members, underscored the event's success and the chapter's continued momentum.

The meeting facilitated robust networking opportunities and featured a comprehensive presentation showcasing TAAI's illustrious

history, mission, and accomplishments since its inception in 1951.

Chairperson Mr. Mehboob Shaikh delivered an insightful presentation, highlighting the triumph of the recent TAAI Convention in Abu Dhabi. He elucidated the association's national endeavours, emphasizing its commitment to safeguarding agents' interests and fostering growth within the travel industry.

A presentation by ASEGO Insurance, introducing their innovative products, was well received.



Thank you for organizing the 68th TAAI Convention & Exhibition in Abu Dhabi so seamlessly. From planning to execution, business sessions to sightseeing—it was all exceptional. I was initially unsure about attending, but I'm truly glad I did; it was an experience not to be missed. Kudos to you and the entire TAAI team for a fantastic job. Wishing continued success to you, the leadership team, and all TAAI members.

~Priyam Mehta

Managing Director, Voltamp Travels, Mumbai.

# TAAI Goa Chapter

## Fourth Chapter Meeting at Benaulim Offers Member Engagement Representation on Taxi-Related issues impacting Goa's Tourism

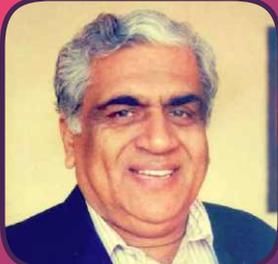


It was an evening of Fellowship and Focus at the Fourth Chapter Meeting of TAAI Goa, on October 29, 2025 at The Orchid Passaros, Benaulim. The meeting created a warm and engaging atmosphere.

Chairperson Timoteo Colaco presented a comprehensive report on the Abu Dhabi Convention and shared updates on the progress of

the application submitted to the Goa Tourism Board for TAAI Goa representation.

Members expressed concern over the persistent taxi-related issues impacting Goa's tourism industry. The evening concluded with a short address by Mr. Francis, General Manager of The Orchid Passaros, who highlighted the distinctive features and exceptional hospitality of his property. The cocktails and dinner that followed fostered camaraderie and strengthened bonds.



Please accept our heartiest congratulations on organizing such a wonderful Convention in Abu Dhabi. The event was exceptionally well planned and executed — we truly enjoyed every moment of it. The quality of the presentations was outstanding — informative, inspiring, and deeply motivating. We also greatly appreciated the opportunity to explore Abu Dhabi and experience the grandeur of the UAE's beautiful capital.

Thank you once again for your warm hospitality and for making the Convention such a memorable experience.

**Capt. Swadesh Kumar**  
 Founder, Shikhar Travels (I) Pvt. Ltd.

# TAAI Gujarat Chapter Multiple Events – More Opportunities

## Members Heritage Walk with IndiGo

The narrow lanes of Ahmedabad’s walled city became the setting for a different kind of morning on September 13, 2025, as travel industry professionals stepped away from their desks for a walk through some of the city’s oldest neighbourhoods. Led by Office Bearers of the TAAI Gujarat Chapter, along with Hon. Secretary General Shreeram Patel, chapter members joined the IndiGo team in a heritage walk - an experience that offered a timely reminder that even those who curate journeys across the world can find fresh perspective closer to home.

The walk began from Ahmed Shah’s Mosque, which was constructed in 1414 as part of Emperor Ahmed Shah’s grand architectural vision for the city. The group then visited the renowned Pol Houses - a collection of traditional, gated residential structures featuring intricately carved wooden facades, narrow lanes, and communal courtyards. These historic neighbourhoods, such as Mahurat Pol, were originally built for protection and to promote a sense of community. They are a vital part of Ahmedabad’s rich heritage and contribute significantly to its designation as a UNESCO World Heritage City.

Following this, the group explored Bhadra Fort, a historic fortress built in 1411 by Sultan Ahmed Shah I, the founder of Ahmedabad. Situated in the walled city near the Sabarmati River, the fort served as a royal residence and a symbol of power, later repurposed as a prison during British rule. Today, it functions as a cultural hub and houses several government offices.



The group also visited the Bhadrakali Temple, the oldest Hindu temple within the Bhadra Fort complex, before proceeding to the iconic Teen Darwaza. This historic gateway, built by Ahmed Shah, is the longest and oldest surviving gateway in the city’s 600-year-old history. It is believed that Emperor Jahangir once watched royal processions pass through Teen Darwaza on their way to the next stop—the Jama Masjid.

Constructed in 1423 by Ahmed Shah, the Jama Masjid (Friday Mosque), located on Mahatma Gandhi Road, is regarded as one of India’s most stunning mosques. It features a serene, expansive courtyard and incorporates elements of Hindu and Jain architecture, including lotus-like carvings on its domes.



The walk concluded at the Mangaldas Ni Haveli II, a beautifully restored colonial mansion featuring a stucco facade, nestled in the heart of the bustling old city.





### Hosts Indonesian Consul General to Strengthen Tourism Collaboration

Members welcomed His Excellency Mr. Edy Wardoyo, Consul General of the Republic of Indonesia, and Mr. Widya Parsaoran Gultom, Consul (Socio-Cultural), Consulate General of the Republic of Indonesia (Mumbai), to their office, The Junction.

The meeting was also attended by TAAI Hon. Secretary General Mr. Shreeram Patel, and TAAI Hon. Treasurer Paras Lakhia.

The discussion focused on enhancing business opportunities between India and Indonesia, with a special emphasis on promoting tourism to Bali and beyond. It was a productive exchange aimed at fostering collaboration and strengthening cultural and tourism ties. It was a truly impactful and forward-looking meeting.



### Support to Sheri Garba Events

TAAI Gujarat Chapter supported two Sheri Garba events in Ahmedabad: one organized by GTAA on September 27, 2025 and another by GTG on October 2, 2025. TAAI members participated enthusiastically in large numbers, celebrating the traditional festivities with great zeal.



I am extending my sincere gratitude to you and your entire team for organizing such a well-executed and inspiring convention in Abu Dhabi. The event was not only impeccably planned but also incredibly enriching, offering valuable insights, meaningful connections, and a truly memorable experience. Your attention to detail, hospitality, and professionalism did not go unnoticed and contributed immensely to the success of the event.

Thank you once again for your hard work and dedication.

~ CA Manish Gadia

### TAAI J&K Chapter

#### Unending Visibility - Clear Focus



#### Members Meeting afloat on Dal Lake

In a first-of-its-kind initiative, TAAI Jammu & Kashmir Chapter conducted its bi-monthly meeting aboard a cruise on the lake on October 17, 2026. The scenic beauty of the lake served as a perfect setting for meaningful discussions and networking among members. The meeting saw enthusiastic participation, and the tranquil surroundings made the session truly memorable for all attendees.



#### TAAI Jammu & Kashmir Chapter joins the spirit of the Kashmir Marathon

The TAAI Jammu & Kashmir Chapter participated in the second edition of the Kashmir Marathon held in Srinagar on November 2, 2026. Members of the association actively joined the run. The Chapter set up a refreshment point along the lakeside to mark its vibrant presence. The initiative not only promoted health and community engagement but also showcased the spirit of tourism professionals supporting local events..



### Engagement with Social Media Influencers

Members of the TAAI Jammu & Kashmir Chapter joined the exclusive interaction session with social media influencers at Hotel Radisson Collection, Rajbagh, Srinagar. The discussion focused on innovative ways to promote tourism in Jammu & Kashmir through digital media and influencer collaborations. The event opened up new possibilities for strengthening the region's image as a top travel destination.

### Felicitation by Chamber of Commerce and Industries

TAAI Jammu & Kashmir Chapter was felicitated during the Annual Meeting of the Chamber of Commerce and Industries, Kashmir. This recognition acknowledged the chapter's valuable contributions to the tourism sector and strengthened its institutional ties with key industry stakeholders.

### Invitation to the Conference by Islamic University

TAAI Jammu & Kashmir Chapter was also invited to participate in a conference organized by Islamic University, Kashmir. This event aimed to create a meaningful connection between academia and the tourism industry, fostering collaboration, knowledge exchange, and mutual growth between students, researchers, and industry professionals.



Heartiest congratulations on hosting such an impressive and well-executed 68th TAAI Convention & Exhibition. It was truly a pleasure to be part of this outstanding gathering of industry colleagues and friends.

The **interactive sessions** were particularly noteworthy - open, engaging, and highly relevant. We must have more of these in future conventions, as they allow members to express their views freely and bring real industry issues to the table. It was refreshing to hear the voice of the members so clearly.

The **inaugural ceremony**, graced by senior dignitaries from Abu Dhabi, was equally inspiring and reflected the growing global stature of Indian tourism. Compliments also to the organisers for the excellent **hospitality and food arrangements**, as well as for curating productive one-on-one B2B meetings that created genuine opportunities for collaboration and business growth.

Overall, it was an event seamlessly blended learning, networking, and fellowship. Congratulations once again to you and the entire TAAI team for setting such a high benchmark.

~ Sanjeet  
 Founder & Managing Director, DDP Group

# TAAI Karnataka Chapter

## Conversations That Matter: Global Outreach and Chapter Exchange



### Meeting with Vaud Promotion to Explore Tourism Opportunities

TAAI Karnataka held an exclusive meeting on October 10, 2025 with Mr. Ivan Breiter, COO, Vaud Promotion, representing the Innovaud Economic Mission of the Canton of Vaud, Switzerland. The discussion focused on strengthening tourism exchanges between Karnataka and the Canton of Vaud, a region known for its scenic landscapes, cultural experiences, and year-round leisure offerings.

During the interaction, both sides explored opportunities to enhance outbound travel from Karnataka to Vaud through targeted collaboration and knowledge sharing. Members also raised key points related to visa processes, connectivity, and operational logistics, ensuring that practical challenges were addressed alongside promotional strategies.

The meeting reflected a positive intent from both organisations to deepen engagement and create smoother pathways for travelers, paving the way for increased tourism flows.



### Ideas, Insights, and Industry Talk at the Sixth Chapter Meet

A lively exchange of ideas marked the Sixth Karnataka Chapter Meeting, held on November 20, 2025, at the Radisson City Centre, Bengaluru. The session focused on key chapter matters and current industry issues, sparking meaningful discussion and collective insights, and reinforcing the spirit of collaboration among members.



I would like to extend my sincere gratitude to you and the entire team for the outstanding organization of the 68th TAAI Convention & Exhibition held in Abu Dhabi. The event was not only impeccably planned but also excellently executed, creating a wonderful platform for meaningful networking, knowledge sharing, and business growth.

~ Renu Kundaliya  
Associate Director, Fairfest Media Limited.

# TAAI Kerala Chapter

## Consistent Presence, Enhanced involvement



### TAAI at Kerala Tourism Vision 2031 – Seminar and Panel Discussions

TAAI Kerala Chapter, led by Hon. Secretary Ashraf Nellikkunnam, took part in the deliberations at this important Seminar, organized by the Department of Tourism, Government of Kerala, and inaugurated by Hon. Finance Minister Shri K. N. Balagopal. The seminar and panel discussions on ‘Kerala Tourism Vision 2031’ was organized on October 25, 2025 at Marian College, Kuttikkanam. The session featured a keynote address by Hon. Tourism Minister Shri P. A. Mohammed Riyas, who elaborated on the government’s roadmap for transforming Kerala into a global leader in sustainable and responsible tourism by 2031.

The event witnessed participation from across various segments of the travel and tourism fraternity, including senior officials, policy makers, tourism professionals, and academicians. The lush greenery, cool mountain air, and natural charm of the surroundings perfectly reflected Kerala’s ethos of eco-friendly and sustainable tourism, resonating with the core spirit of Kerala Tourism Vision 2031.

### TAAI at Oman Air’s ‘Thanks Kochi’ Program Dinner Meet - A Resounding Success.

There was an excellent turnout from the travel fraternity, with a large number of TAAI members led by Chapter Chairperson Mrs. Mariyam Jose and the Chapter Office Bearers, at Oman Air’s special event titled ‘Thanks Kochi’, held at the Crowne Plaza, Kochi, on October 17, 2025. The evening was organised to celebrate the outstanding performance of the Kochi station.



Mr. Sunil V.A., Country Manager – India & South Asia, along with his team, led the session, which saw lively interactions and meaningful engagement between Oman Air and members of the travel community. The evening concluded with a delightful dinner, bringing the event to a close on a warm note of partnership, performance, and appreciation.



### Joins the Sri Lanka MICE Expo 2025

TAAI Kerala Chapter Hon. Secretary Ashraf Nellikkunnam attended the Sri Lanka MICE Expo 2025, held from September 20–26 2025, at Cinnamon Hotels, Colombo, Sri Lanka, organized by SLCB and Sri Lanka Tourism. The event, inaugurated by the Prime Minister, witnessed global participation from 30 countries, with key members of the travel trade and media. It was a very positive experience and played a vital role in shaping tourism in both countries.



### Strengthening Travel Trade Ties: TAAI Kerala Chapter at Karnataka Tourism B2B Roadshow

The Karnataka Tourism B2B Roadshow was held on November 26, 2025 at the Abad Plaza, Ernakulam, in the presence of Mr. D. Veitesan, Regional Director (South), Ministry of Tourism, Government of India. He appreciated the active participation and support of the TAAI Kerala Chapter, which played a key role in the success of the program.

An Appreciation Certificate was presented to the TAAI Kerala Chapter, which was received by the Hon. Secretary Ashaarf Nelliukannan.



The recent TAAI Convention in Abu Dhabi was, in every sense, a truly valuable event to attend.

From tours and logistics to culinary experience, everything was exceptionally well-organized and executed. The knowledge sessions gave us an opportunity to learn directly from the Travel Titans themselves. The sessions were eye-opening, covering the latest industry trends and forecasting future opportunities, which left us feeling incredibly motivated. The networking was equally impressive. We had the freedom to engage in meaningful conversations with the top leaders of our industry.

I want to acknowledge the commendable leadership of our Hon. President and the entire team. Working under their guidance for this convention was a great learning experience. The event truly lived up to its tagline: "Business with Goodness."

~ **Irshad Mehdi**

*Ideal Tours & Travels, Nagpur  
Managing Committee Member, TAAI*



I am truly delighted to extend my heartfelt thanks for the exceptional experience at the TAAI Convention. From the moment I arrived, it was clear that every detail had been thoughtfully planned, and one has to agree that for such a big convention, there ought to be some hiccups.

The sessions were not only informative and inspiring but also fostered meaningful connections among participants. TAAI team's dedication was evident throughout the event. The convention provided a welcoming atmosphere that made learning, sharing, and networking truly enjoyable.

~ **Bahram P. Zadeh**

*Managing Director, Napolitan Travel Agency Co. Pvt. Ltd, Pune*

# TAAI Madhya Pradesh & Chattisgarh Chapter

## Celebrating the 20th Foundation Day of the Chapter



TAAI Madhya Pradesh & Chhattisgarh Chapter celebrated its 20th Foundation Day on September 10, 2025, with grandeur and pride. The milestone event was graced by esteemed dignitaries from the Ministry of Tourism, Government of India, Madhya Pradesh Tourism, and leading industry partners, including Asego - Travel Insurance, Thai Airways, IndiGo Airlines, Air India, Disney Cruise Lines, among others.

The celebration brought together prominent members of the travel trade fraternity. Mr. Hemendra Singh Jadon warmly welcomed the dignitaries and guests, reflecting on the Chapter's two-decade



journey of growth, collaboration, and contribution to the travel industry.

A vibrant cultural program followed by a lavish dinner at Golden Luxury Resort and Spa added charm and camaraderie to the memorable evening.



The 68th TAAI Convention in Abu Dhabi wasn't just an event, it was a spark. From the grandeur of the venues to the power-packed sessions, every moment screamed possibility. What I carry back is not just knowledge, but conviction that together, we can re-imagine Indian travel, set global benchmarks, and write the next big chapter of our industry. Proud, inspired, and unstoppable with TAAI.

~ Dr. Ridwan

Managing Director, Travunited of India Pvt Ltd

# TAAI Rajasthan Chapter

## Travel, Tradition, and Togetherness



### The Light and Sound Show at the Amber Fort entralls members

The Chapter Chairperson Mr. Manoj Sogani arranged a special visit for members to the Light & Sound Show on October 9, 2025, at the stunning 16th century Amber Fort. The show has been completely reshaped, offering enhanced vibrancy and a far more impactful presentation. Members were welcomed with high tea and snacks, adding to the warmth of the evening. It was a delightful and memorable experience, and truly a must-do activity for their guests visiting Jaipur.



### TAAI Member Meeting and a FAM trip to Pushkar.

TAAI has always promoted destinations, most of which are not known across the country. One such effort was from the TAAI Rajasthan Chapter who experienced a wonderful FAM trip at the Luxury Aram Bagh Resort, Pushkar, which was well attended by 16 members.



A Members Meeting was held to review and plan ahead. The sightseeing was followed by a vibrant cultural evening. Friendly cricket and swimming competitions between the Resort Team and TAAI Members created a perfect blend of business, leisure, and camaraderie. The members were also fortunate to meet and seek blessings from the priests of the Brahma Temple.



The recently held TAAI Convention in Abu Dhabi was good and useful. The arrangements were excellent. The business sessions were very interesting and informative and the social evenings were wonderful with excellent locations and theme parties as well as the sightseeing program were well arranged. Best wishes to the TAAI team.

~ **Sanjay Sanghi**  
Satellite Travels, Hyderabad

# TAAI Saurashtra & Kutch

## Chapter meeting concludes on a vibrant note



The TAAI Saurashtra & Kutch Chapter held its meeting on October 14, 2025, in Rajkot. With over 40 members in attendance, the well-participated meeting was thoughtfully curated as a prelude to the Diwali festival.

Along with chapter updates and reviews, the meeting included a presentation by Praveg India, known for its portfolio of outstanding resorts that offer distinctive experiences for travellers.

The evening concluded with a networking dinner, reinforcing the strong sense of camaraderie and connection that the chapter is known for.



The 68th TAAI Convention in Abu Dhabi was a grand event, perfectly befitting the theme 'Business with Goodness.' TAAI once again surpassed its own benchmarks, offering delegates an extraordinary mix of business, culture, and fellowship. Kudos to the TAAI committee!

The business sessions with excellent speakers enlightened us on the future of our trade, especially how AI can transform and enhance our businesses. The ITTE Exhibitors added value of B2B networking which enhanced the information and connect with vendors in the region. All arrangements, logistics and sightseeing visits around Abu Dhabi, were well coordinated and reflected the TAAI culture of punctuality and perfection. The special exclusive arrangements for the delegates to visit the BAPS Hindu Temple, beautifully reflected the cultural bond shared between India and Abu Dhabi. With its constantly evolving tourism experiences, Abu Dhabi delights and inspires travellers on each occasion. This convention will surely lead to enhancing tourism to Abu Dhabi multifold from India and further strengthen global partnerships in our industry.

~ **Jay R Bhatia**

*Managing Director, Tulsidas Khimji Holidays, Mumbai*



The event was a well organised and insightful platform, and I thoroughly enjoyed the engaging sessions, meaningful conversations, networking and discussions. I appreciate all the efforts that went into making it such a memorable event.

**Ms. Sonal Swamy**

*Managing Director, Syrisa Travels Pvt. Ltd.*

# TAAI South Tamil Nadu Chapter

## From Local to National Connections

**Celebrates World Tourism Day**  
The TAAI South Tamil Nadu Chapter marked World Tourism Day with a series of activities spread over three days.

On September 26, 2025, the chapter partnered with Tamil Nadu Tourism for World Tourism Day celebrations held at the State Institute of Hotel Management and Catering Technology.

The following day, on September 27, 2025, members participated in a World Tourism Day Heritage Walk, once again in association with Tamil Nadu Tourism.



### Seventh Chapter Members Meeting

The well-attended Seventh Chapter Meeting on September 25, 2025 once again brought the members together in the esteemed presence of Mr. S. M. Sribalamurugan, District Tourism Officer for the Tamil Nadu Tourism Department.

The meeting witnessed deliberations on the various updates that were presented.





### Delhi FAM Tour and Interactive Meeting with Members of the TAAI Northern Region

This was an outstanding initiative by the TAAI South Tamil Nadu Chapter with 17 members travelling from Trichy and Madurai to New Delhi on a FAM Tour. The visit was thoughtfully leveraged to include an interactive meeting with members of the TAAI Northern Region at the iconic Gandhi Smriti Bhawan.

Members of the TAAI Northern Region joined this splendid evening, which reflected a strong sense of unity and camaraderie within the industry. The North-South blend of cultures and practices came alive as members engaged in lively and meaningful interactions.

The gathering brought together leadership from both regions, with the teams led by TAAI Northern Region Chairperson Neeraj Malhotra



and TAAI Southern Region Chairperson Rajendran.

The meeting was held in the presence of Mr. Vijay Goel, a national leader who has served multiple terms as a Member of Parliament in the Lok Sabha and is the Vice Chairperson of the Gandhi Smriti Museum, New Delhi.

Thanks to the efforts of Membership Committee Member Rajan Sehgal, whose support made it possible to host the meeting at this significant venue.



# TAAI Uttar Pradesh & Uttarakhand Chapter Strengthening Partnerships Across the Travel Ecosystem



## Honours Airline and GDS Partners on World Tourism Day

On this World Tourism Day, the TAAI Uttar Pradesh & Uttarakhand Chapter celebrated and honoured the invaluable partnership of those without whom the joy of travel would not be possible — their Airline and GDS partners.

The chapter marked this special occasion by felicitating their esteemed Airline and GDS partners, expressing heartfelt gratitude for their unwavering commitment and continuous support to the travel trade and agency community.

As Chapter Chairperson, it was both a pleasure and a privilege for Ms. Hina Zaidi to felicitate the airline managers and authorities whose dedication continues to play a pivotal role in the growth and success of the tourism industry. Together, they look forward to scaling new heights and creating even more seamless and enriching travel experiences for all.



## Joins Saudi National Day Celebrations

Members of the TAAI Uttar Pradesh & Uttarakhand Chapter joined the celebrations of Saudi National Day on September 23, 2025, at an event organised by Saudi Airlines in Lucknow. The occasion provided an opportunity for TAAI to engage with key stakeholders from the aviation sector.

## Participates in GPS Eco-Connect Event in Varanasi

The TAAI Uttar Pradesh & Uttarakhand Chapter participated in the GPS Eco-Connect event held in Varanasi at Hotel Taj Ganges on November 27, 2025. The event particularly significant as it marked the first association between TAAI and GPS for an event in Varanasi, Uttar Pradesh.





### Engages with Travel Market India for the First Time in Varanasi

On November 29, 2025 the TAAI Uttar Pradesh & Uttarakhand Chapter participated in the Travel Market India event held in Varanasi at Hotel Taj Ganges. The chapter extended their heartfelt gratitude to Ms. Nidhi from Travel Market India for giving them the opportunity to associate with the event for the first time in Varanasi, Uttar Pradesh.



I recently attended the 68th Annual Convention & Exhibition of the Travel Agents Association of India (TAAI) in Abu Dhabi, United Arab Emirates, from September 17 to 19, 2025. The key takeaways for me was TAAI's focus on 'goodness' which highlights the need for trust, empathy, and responsibility in business relationships. The event provided a unique blend of business, knowledge sharing, and cultural experiences, making it a valuable experience for attendees.

~ **Viral Shah**

*Hon. Secretary, TAAI – Gujarat Chapter*



The opening of the 68th TAAI Convention in Abu Dhabi was a resounding success, setting a dynamic tone for the event. Expertly organized by the Managing Committee members, the opening ceremony seamlessly combined formal speeches with an engaging atmosphere, reflecting the high standards of the convention. All the venues selected added to the overall experience, and the energy of the organizing team was palpable. President Mr. Sunil Kumar's inspiring leadership further energized delegates, ensuring a productive and memorable TAAI convention.

~ **Mujahid Kareem**

*Chief Executive Officer, TQue3 Travel, Bengaluru*



This was my first conference with TAAI, and I must say it was an exceptionally well-organized event. The perfect blend of business meetings, leisure experiences, and memorable gala dinners made it truly special. A heartfelt thanks to the organizing team, ably led by Mr. Sunil Kumar, for curating such an amazing experience. The speaker line-up and thoughtfully designed schedules were highly engaging and impactful. The conference has left an indelible impression, and we look forward to participating more closely and extending our best support to TAAI.

~ **Saket Kumar**

*Director, Rastey Commuting Services Pvt. Ltd, New Delhi*

# TAAI Vidarbha Chapter

## Sixth Chapter Meeting at Nagpur



The TAAI Nagpur Chapter, recently renamed the TAAI Vidarbha Chapter by the Managing Committee, has been steadily extending its presence across the Vidarbha region, beyond Nagpur.

The Vidarbha Chapter held its Sixth Chapter Meeting on October 10, 2025, at Hotel Tuli International, Nagpur. The meeting covered the regular proceedings, following which the chapter warmly welcomed and felicitated its newly inducted members.



It was a well-attended meeting and contributed to an engaging and collaborative discussion.



We were honoured to be part of the TAAI 68th Convention held in Abu Dhabi. The event was impeccably organized, offering enriching sessions, valuable networking opportunities, and memorable cultural experiences. A heartfelt thanks to the hosts for their warm hospitality and seamless arrangements. The convention not only showcased Abu Dhabi's charm as a world-class destination but also strengthened industry connections, leaving us inspired and motivated for future collaborations.

~ P Ashok Kumar

Director, Maanas Sarover Tours & Travels Pvt. Ltd, Chennai

# A warm welcome to our new members



The strength of any industry lies in its ability to welcome fresh perspectives and new talent. We are delighted to introduce the newest members of our ever-growing TAAI family. As the nodal body of the travel and tourism industry for over seven decades, TAAI has cultivated a network that transforms business relationships into lasting partnerships. Our newest members join a prestigious community of industry leaders who share our commitment to innovation, quality, and sustainable growth in tourism. We not only represent our members' interests, but offer them hand-holding and upgrades. Our membership includes companies and organizations involved with Travel -aviation, airlines,

tourism boards, government authorities, hospitality, hotels and resorts, training, technology and allied services. This diversity creates a powerful ecosystem where collaboration breeds success.

We have three categories of Members. Active, Branch Associates and Allied for organizations, agencies, companies and authorities - each tailored to different business models and aspirations. Our doors remain open to international partners through our overseas membership program, reflecting our global outlook and reach.

Applications are received online at '[travelagentsofindia.com](http://travelagentsofindia.com)' or at '[taai.in](http://taai.in)'

Sl. No.	NAME OF THE AGENCY	CITY	REPRESENTATIVE I	REPRESENTATIVE II
01	Green Gold Holidays	Srinagar	Mr. Tanveer Ahmad Khan	Mr. Asim Farooq Bhat
02	Beyond Destination	Nagpur	Mr. Akash Katole	Mrs. Kalyani Katole
03	Aditya Holidays	Kolhapur	Mr. Vishwanath Thakur	Ms. Chanchal Patekar
04	Rishabh Enterprise	Rajkot	Mr. Kunal Gunvantkumar Sheth	Mr. Bhushan Devidasbhai Bhangale
05	Deep Tours & Travels	Rajkot	Mr. Dipenbhai Sureshbhai Kotecha	Ms. Priyal Dipen Kotecha
06	Newmoon Holidays Pvt. Ltd.	Chennai	Mr. A. Mohamed Nazeer Ali	
07	Sagar Tours & Travels	Gorakhpur	Mr. Tahir Ali	Mr. Abu Zafar
08	Parth Holidays	Aurangabad	Mr. Satish Madanlal Lalwani	Mr. Paras Gulabchand Bhansali
09	Chalukya Grace Tours Pvt. Ltd.	Trivandrum	Mr. Sreekumara Menon V.	Ms. Panchami Menon
10	Sanvihan Tours LLP	Pune	Mrs. Neeraja Gaurav Joshi	Mrs. Madhura Kanak Tamhankar
11	Gujju Tours Pvt. Ltd.	Navsari	Mrs. Poonam Kelwani	Mr. Bharat Jurani
12	Hapigo Holidays	Chennai	Mrs. Pavithra Mohan	Mr. Padmanaban Krishnan
13	New Horizon Travels	Lucknow	Mr. Mohammad Viqarul Islam	Mr. Mohammad Zaimul Islam
14	Pooja Tours & Travels	Guwahati	Mr. Atma Ram Jalan	Mr. Ajay Dey
15	Good Option Travel Consultants	Pune	Ms. Deepa Nagrani	

Sl. No.	NAME OF THE AGENCY	CITY	REPRESENTATIVE I	REPRESENTATIVE II
16	Vacation Kart	Nagpur	Mr. Rohan Sharad Shende	Ms. Monika Rohan Shende
17	Flying Wonders Pvt. Ltd.	Bangalore	Mr. Nithin B N	Mrs. Chandrakala B N
18	Hodophile Travels Pvt. Ltd.	New Delhi	Mr. Rajkamal Nigam	Mr. Subhash Verma
19	Travellers Planet	Ernakulam	Mr. Tony Mathew	Mrs. Honey Tony
20	Travel Club Weddings & Holidays (Udaipur)	Udaipur	Ms. Sujata Chandel	Mr. Udit Sharma
21	Ornate Holidays Pvt. Ltd.	Noida	Mr. Alpesh Lathia	Mr. Lokesh Mathur
22	The Tourism School T/A Lion Tourism Pvt. Ltd.	New Delhi	Mr. Mayank Narang	Mrs. Sarosh Kinger
23	Elevate Corporate Travel	Gurgaon	Mr. Varun Soni	
24	Joss Air World	Patna	Mr. Raj Kumar Mahnot	Mr. Prakash Jain
25	Tranquil Holidays	Mumbai	Mrs. Ankita Shah	Mr. Himanshu Shah
26	Seven Seas Holidays	Nagpur	Mr. Anil Wagh	Mrs. Avneet Wagh
27	Parth Tourism	Bhavnagar	Mr. Devarshi Pramodray Rathod	
28	Travel Right	Lucknow	Mr. Rehan Gaffar	Mr. Mohammad Mohatseem
29	Penguin Holidays Pvt. Ltd.	Mumbai	Mr. Darayus B. Kabraji	Mr. Adil K. Appoo
30	Triumph Holidays Pvt. Ltd.	Chennai	Mr. Karthik Ramesh	Mrs. Rajakumari S.
31	Shyam Forex Tours & Travels	Patna	Mr. Sachin Sharma	Mrs. Shobha Sharma
32	Genz Tourism Pvt. Ltd.	Pune	Mrs. Revati Awati	Mr. Prajwal Bagde
33	Sunsha Global Pvt. Ltd.	Pune	Mr. Manoj Joseph	Mr. Jiss Joseph
34	Smart Travel	Payyannur	Mr. Afi UPC	Mr. Muhammed Ashik MV
35	Raj Tours & Travels	Kolkata	Mr. Tarun Barman	Mr. Rishiraj Barman
36	Rudra Travel Services	Bhavnagar	Mr. Paresh Satiya	
37	PRAD Travels & Hospitality Pvt. Ltd.	Anand	Mr. Gopesh Sharma	Mrs. Rupam Sharma
38	Travel Connect	Pune	Mr. Sumant S. Jadhav	
39	Arsh Tours	Lucknow	Mr. Syed Ali Arshad	ZaidiMr. Meraj Zaidi
40	Contacts And Communications	Kolkata	Mr. Naveen Kumar Todi	Mr. Indrajit Sinha
41	Fly High India Holidays	Kolkata	Mr. Abhishek Jaiswal	Mrs. Rinkee Jaiswal
42	Fortune Travels & Tours	Chennai	Mr. Prakash Joshua Thomas	Mrs. Aijaz Farzana Thomas
43	Jayantilal And Company	Kolkata	Mr. Jinesh Viresh Bhanshali	Mrs. Payal J. Bhanshali
44	KLOUD11 Travel Global	Bhavnagar	Mr. Shyam Nalinkumar Thakkar	Mr. Nikunj Nalinkumar Thakkar
45	LuLu Holidays Pvt. Ltd.	Ernakulam	Ms. Resmi Viswanathan	

Sl. No.	NAME OF THE AGENCY	CITY	REPRESENTATIVE I	REPRESENTATIVE II
46	Paradise Marketing	Pune	Mr. Milind Ayare	Mr. Mrigaj Ayare
47	Parth Visa Consultancy	Mumbai	Mr. Ramchandra Mahadev Patil	Mrs. Yogita Ramchandra Patil
48	Roops Travels	Pune	Mrs. Roopa Moondra	
49	Sumanglam Travels	Imphal	Mr. Rahul Kumar Jain	Ms. Manisha Jain
50	Travel Ahead Holidays	Chennai	Mr. Santhosh Kumar Vinayagam	
51	Travel Today	Zirakpur	Mr. Arvind Kumar Trehan	Ms. Mansi Trehan
52	Trip Treasure Holidays	Aurangabad	Mr. Manoj Narwade	Mrs. Pratiksha Narwade
53	Tvtriplnstay Holidays Private Limited	Aluva	Mr. Trijo Joseph	Mrs. Emy George
54	Ved Mantra	Jalandhar	Ms. Ranjita Sabrol	Mr. Gaganjit Singh



## TRAVEL AGENTS ASSOCIATION OF INDIA Online Membership Portal Launched!



**A great way to join TAAI!**

**Apply Online  
Endorsed Online  
Approved Online**

TAAI - India's largest, oldest and nodal association in the Travel, Tourism and Hospitality Industry, on its journey to the 75 Years of TAAI launches its newest initiative-TAAI Online Membership Portal to admit new members to TAAI.

- **Active** (IATA accredited Travel Agencies/Tour operators)
- **Allied Associates (Authorities)** Airlines, Hotels, National Tourism Organizations/Representatives of NTOs (National & Global), Insurance Companies
- **Allied Associates** : Travel Agencies, Tour Operators, MICE Organizers, Technology Companies, Media, DMCs (National), Educational Institutions etc.
- **Branch Associates** : (Active & Allied)
- **Overseas Associates** : Overseas located Travel Agencies, Tour Operators, DMCs, CRS, Cruise Companies, Educational, Institutions etc.
- **Government Associates** : Central & State Tourism Departments; Departments of Foreign Governments, Similar organizations.

Our online platform supports quicker disposal of membership applications.

Start your membership application by pasting this on the browser:  
**<https://registration.travelagentsofindia.com/v1/registration>**  
Or log on to **[www.taai.in](http://www.taai.in)** to be guided to the TAAI Online Membership Portal.  
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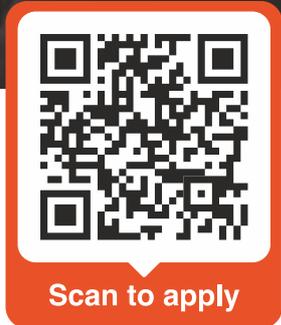
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